

## Budget Consultation 2024-25

<https://consultation.oxford.gov.uk/financial-services/budget-consultation-2024-25>

This report was created on Friday 12 January 2024 at 12:22

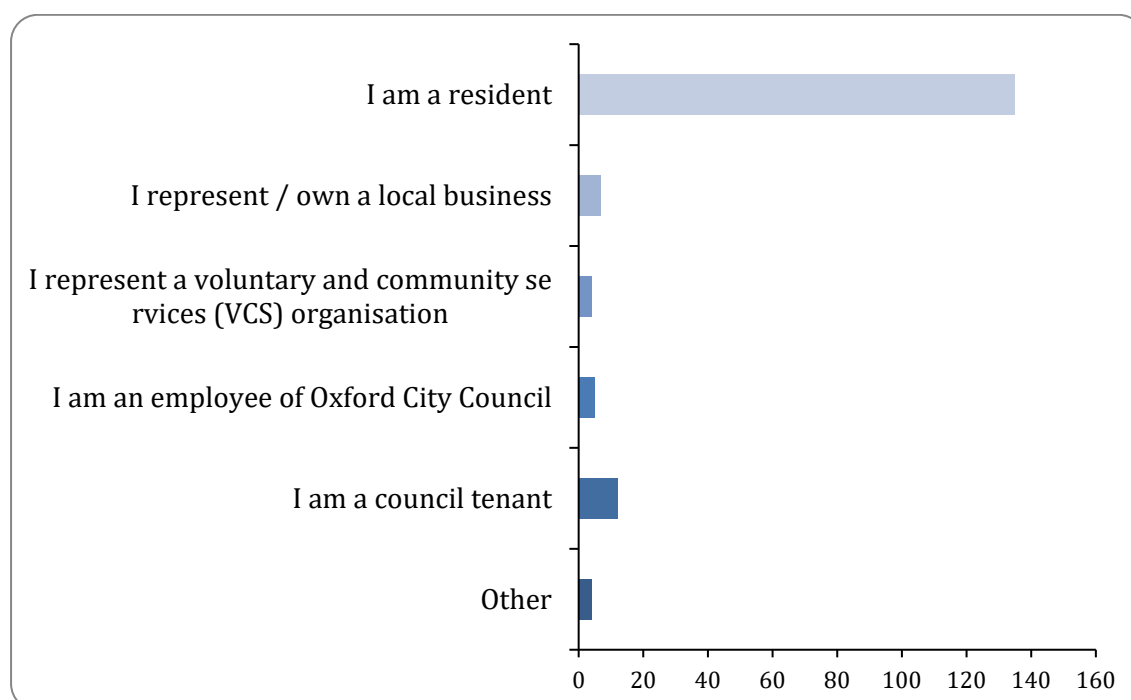
**The activity had not yet closed when this report was generated. As such, this report may not accurately reflect the final distribution of responses, and should be treated as interim only.**

Responses to this survey: **146**

### 1: In which role(s) are you responding to this survey. Please tick all that apply.

#### Role

There were 146 responses to this part of the question.



Option	Total	Percent
<b>I am a resident</b>	135	92.47%
<b>I represent / own a local business</b>	7	4.79%
<b>I represent a voluntary and community services (VCS) organisation</b>	4	2.74%
<b>I represent another stakeholder e.g. parish council, health, police etc.</b>	0	0.00%
<b>I am an employee of Oxford City Council</b>	5	3.42%

<b>I am a council tenant</b>	12	8.22%
<b>Other</b>	4	2.74%
<b>Not Answered</b>	0	0.00%

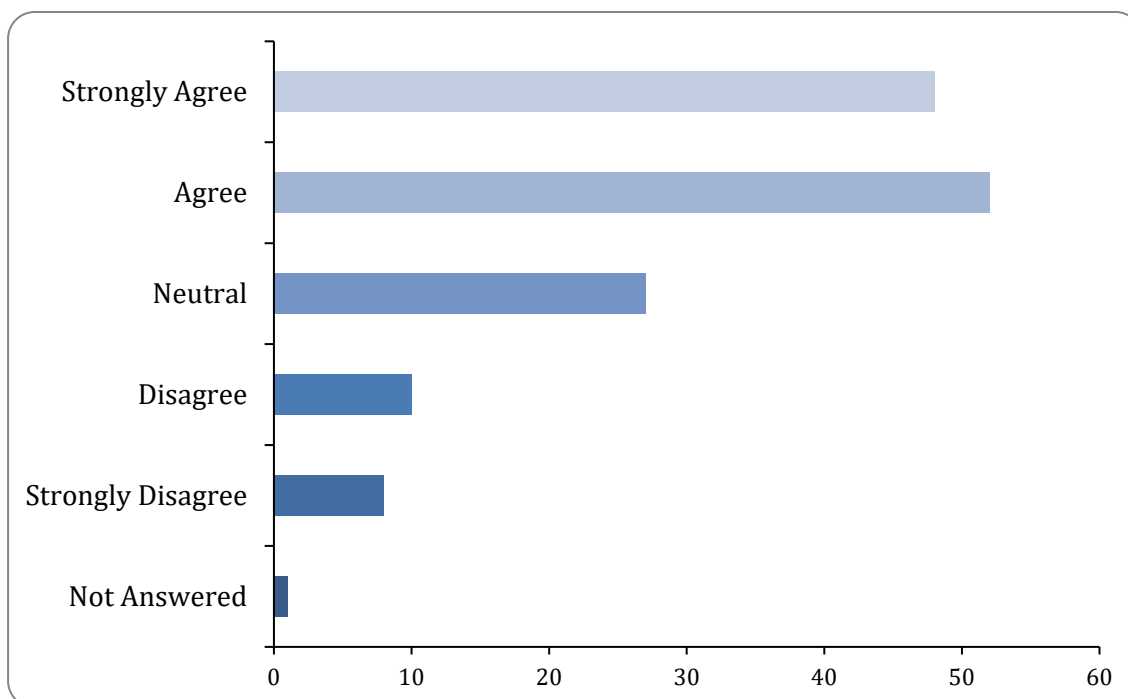
**If Other, please provide details**

There were 4 responses to this part of the question.

**2: To what extent do you agree or disagree with these approaches?**

**Approaches - Using our wholly owned company, Oxford Direct Services Ltd to generate more income from external trading**

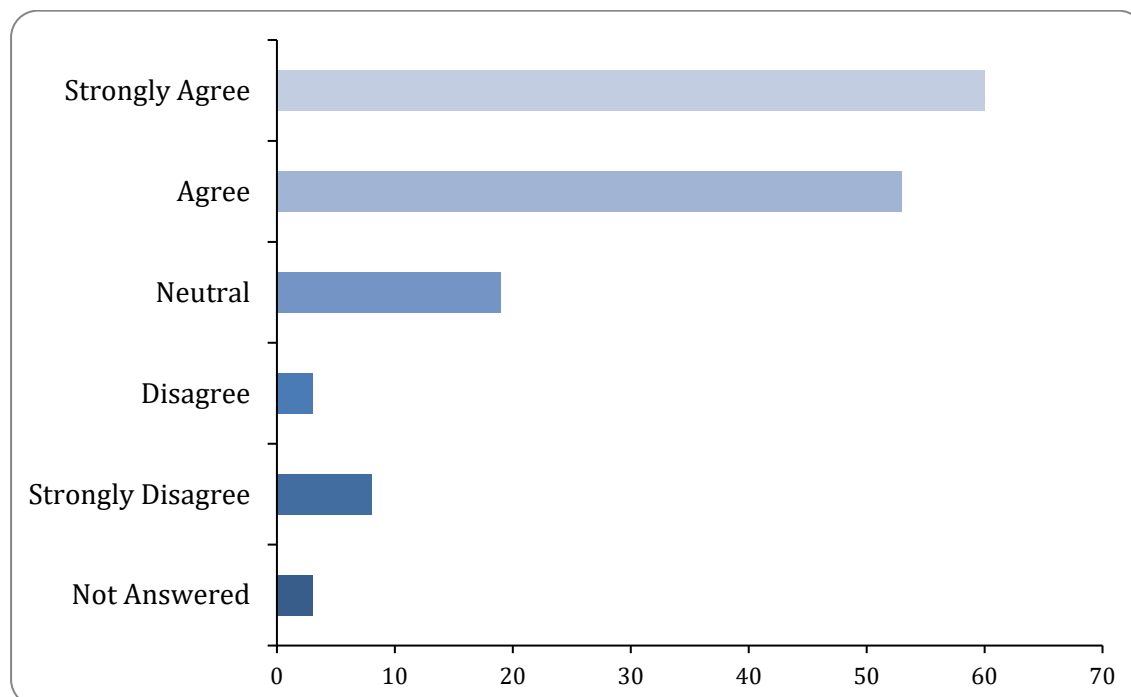
There were 145 responses to this part of the question.



Option	Total	Percent
<b>Strongly Agree</b>	48	32.88%
<b>Agree</b>	52	35.62%
<b>Neutral</b>	27	18.49%
<b>Disagree</b>	10	6.85%
<b>Strongly Disagree</b>	8	5.48%
<b>Not Answered</b>	1	0.68%

**Approaches - Using our wholly owned company Oxford City Housing Ltd to develop social and market housing and deliver financial returns back to the council**

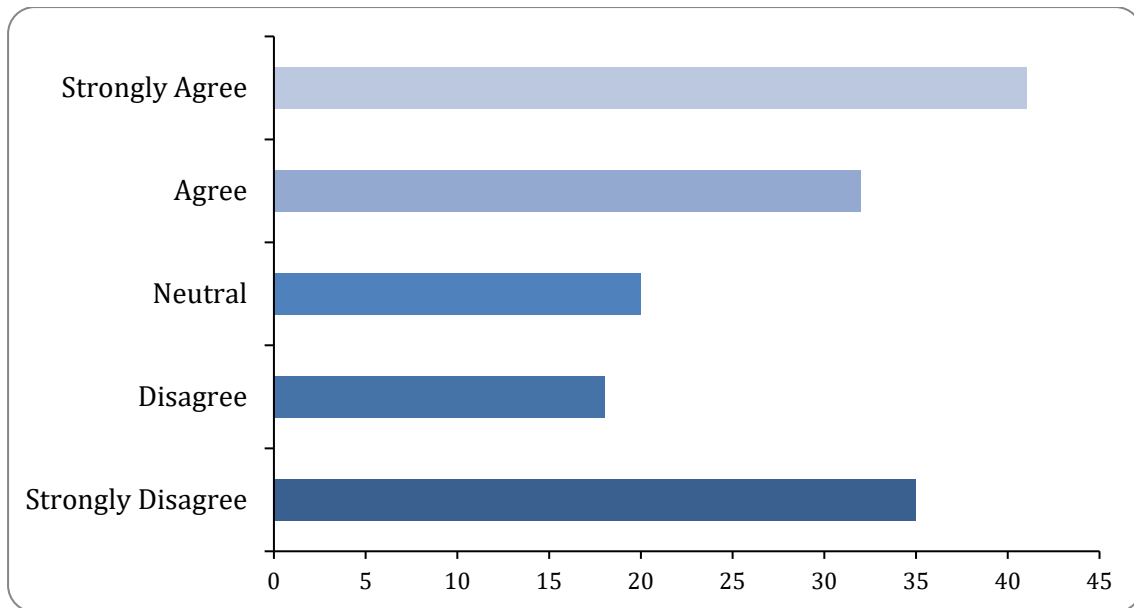
There were 143 responses to this part of the question.



Option	Total	Percent
Strongly Agree	60	41.10%
Agree	53	36.30%
Neutral	19	13.01%
Disagree	3	2.05%
Strongly Disagree	8	5.48%
Not Answered	3	2.05%

**Approaches - Increase council tax by the maximum level permitted (2.99% per year) to safeguard services**

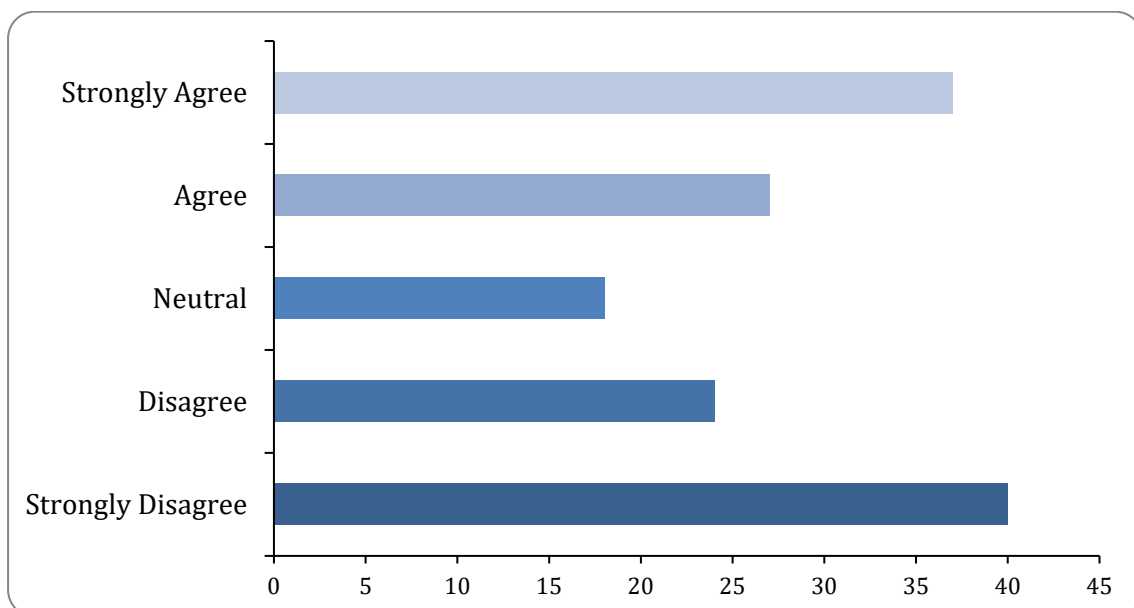
There were 146 responses to this part of the question.



Option	Total	Percent
Strongly Agree	41	28.08%
Agree	32	21.92%
Neutral	20	13.70%
Disagree	18	12.33%
Strongly Disagree	35	23.97%
Not Answered	0	0.00%

**Approaches - Increasing garden waste charges and car park charges in the city centre by around 5%**

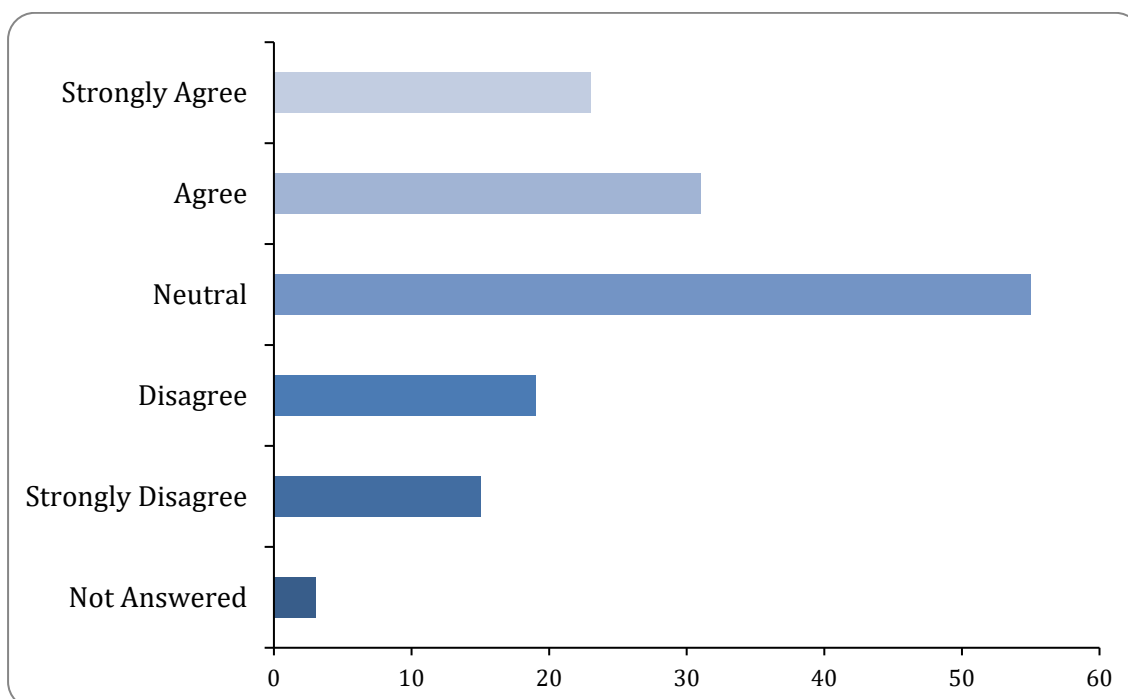
There were 146 responses to this part of the question.



Option	Total	Percent
Strongly Agree	37	25.34%
Agree	27	18.49%
Neutral	18	12.33%
Disagree	24	16.44%
Strongly Disagree	40	27.40%
Not Answered	0	0.00%

**Approaches - Change to base council tax support, to those eligible to 85% of the council tax charge from 1-4-2025. Most authorities now require claimants to pay some element of the charge**

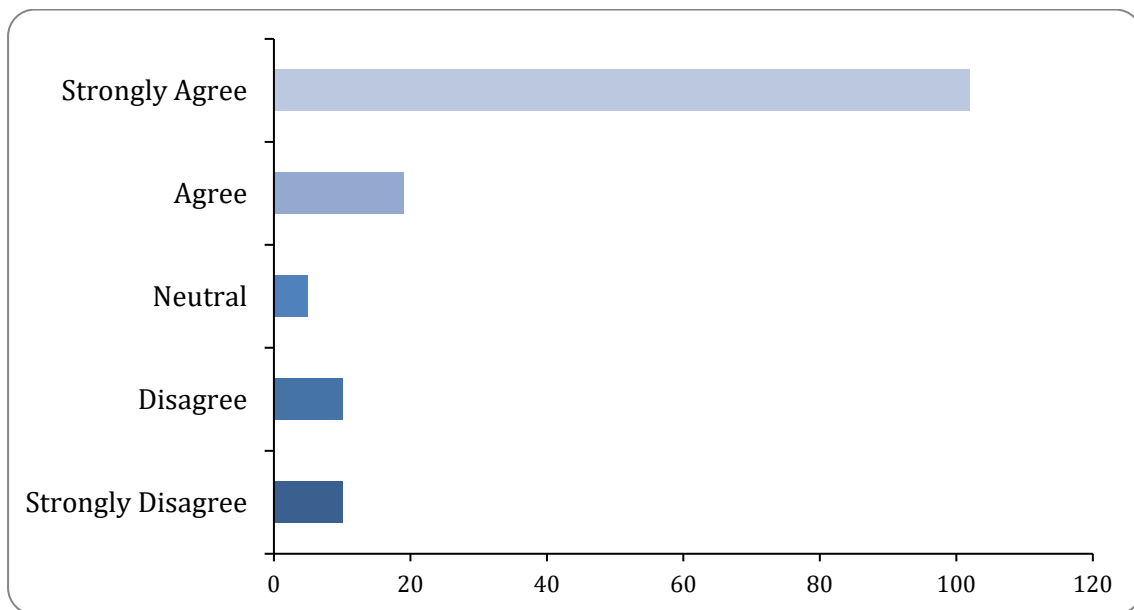
There were 143 responses to this part of the question.



Option	Total	Percent
Strongly Agree	23	15.75%
Agree	31	21.23%
Neutral	55	37.67%
Disagree	19	13.01%
Strongly Disagree	15	10.27%
Not Answered	3	2.05%

**Approaches - Charging a 100% council tax premium on second homes and properties that have been empty for more than 1 year (currently it is 2 years) from 1-4-2024**

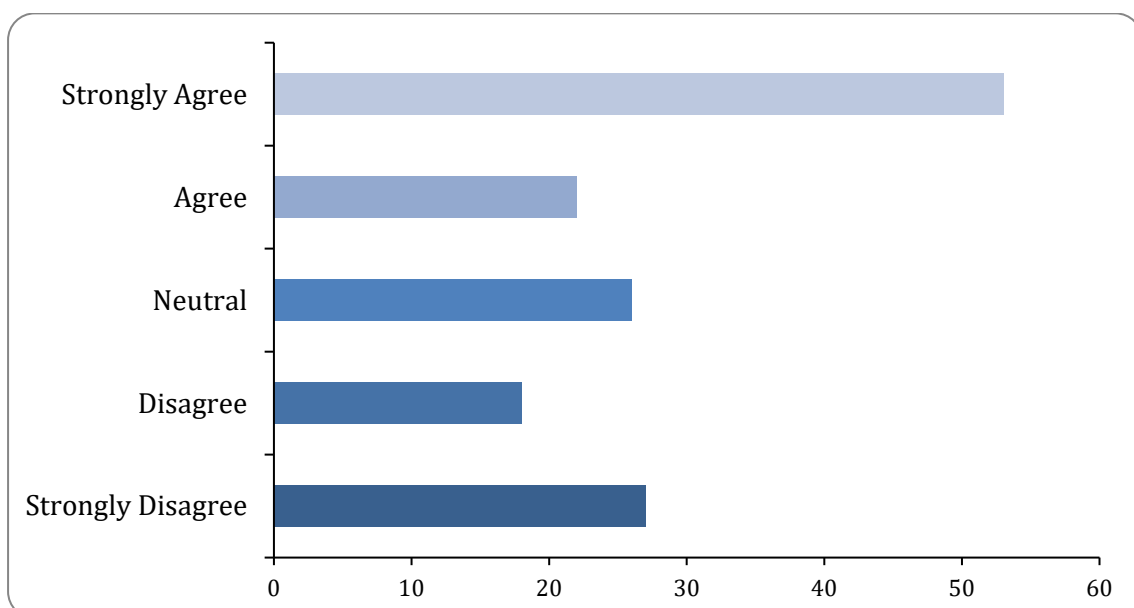
There were 146 responses to this part of the question.



Option	Total	Percent
<b>Strongly Agree</b>	102	69.86%
<b>Agree</b>	19	13.01%
<b>Neutral</b>	5	3.42%
<b>Disagree</b>	10	6.85%
<b>Strongly Disagree</b>	10	6.85%
<b>Not Answered</b>	0	0.00%

**Approaches - Removing the 1-month discount for unfurnished empty homes**

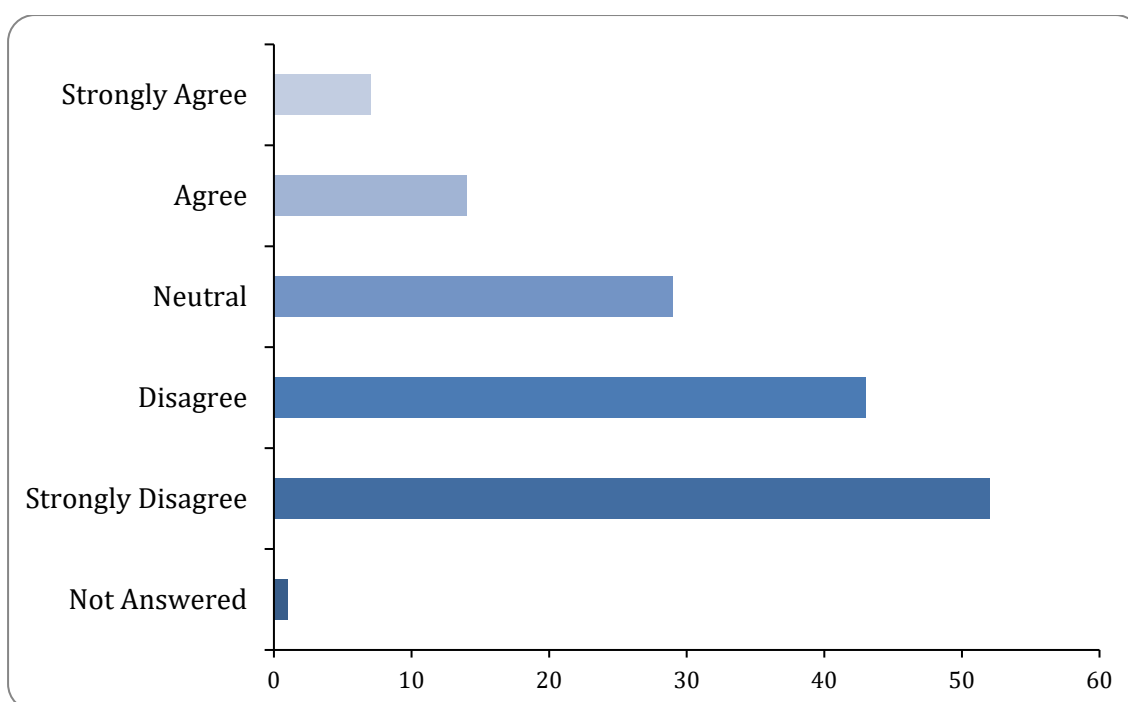
There were 146 responses to this part of the question.



Option	Total	Percent
<b>Strongly Agree</b>	53	36.30%
<b>Agree</b>	22	15.07%
<b>Neutral</b>	26	17.81%
<b>Disagree</b>	18	12.33%
<b>Strongly Disagree</b>	27	18.49%
<b>Not Answered</b>	0	0.00%

**Approaches - Reduce the frequency of some street cleansing operations in suburban areas**

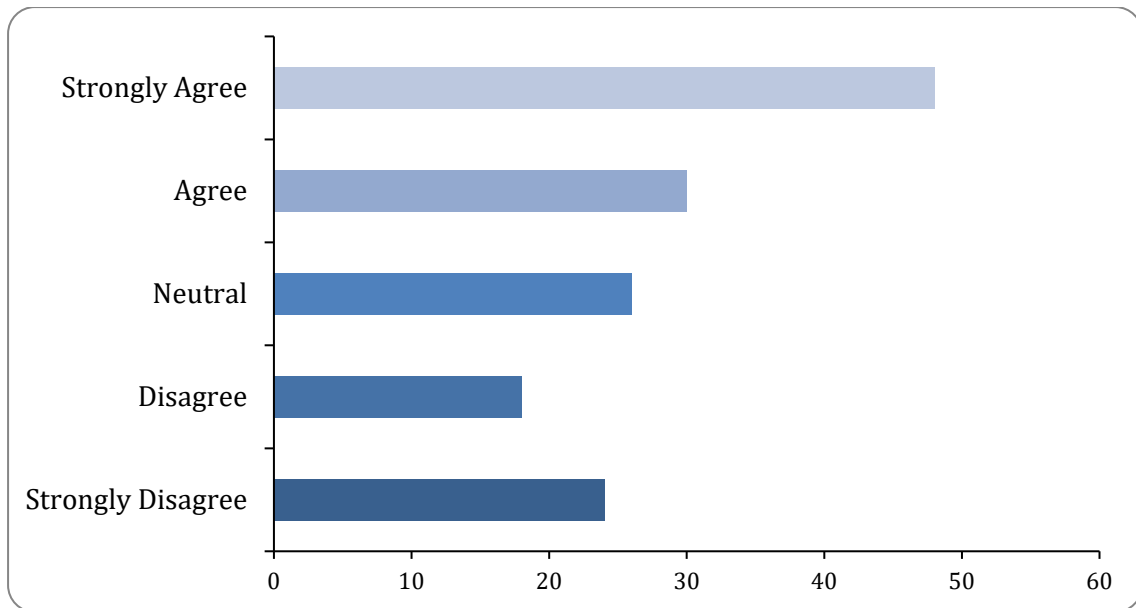
There were 145 responses to this part of the question.



Option	Total	Percent
<b>Strongly Agree</b>	7	4.79%
<b>Agree</b>	14	9.59%
<b>Neutral</b>	29	19.86%
<b>Disagree</b>	43	29.45%
<b>Strongly Disagree</b>	52	35.62%
<b>Not Answered</b>	1	0.68%

**Approaches - Reduce grass cutting frequencies in small parks from monthly to 6-weekly**

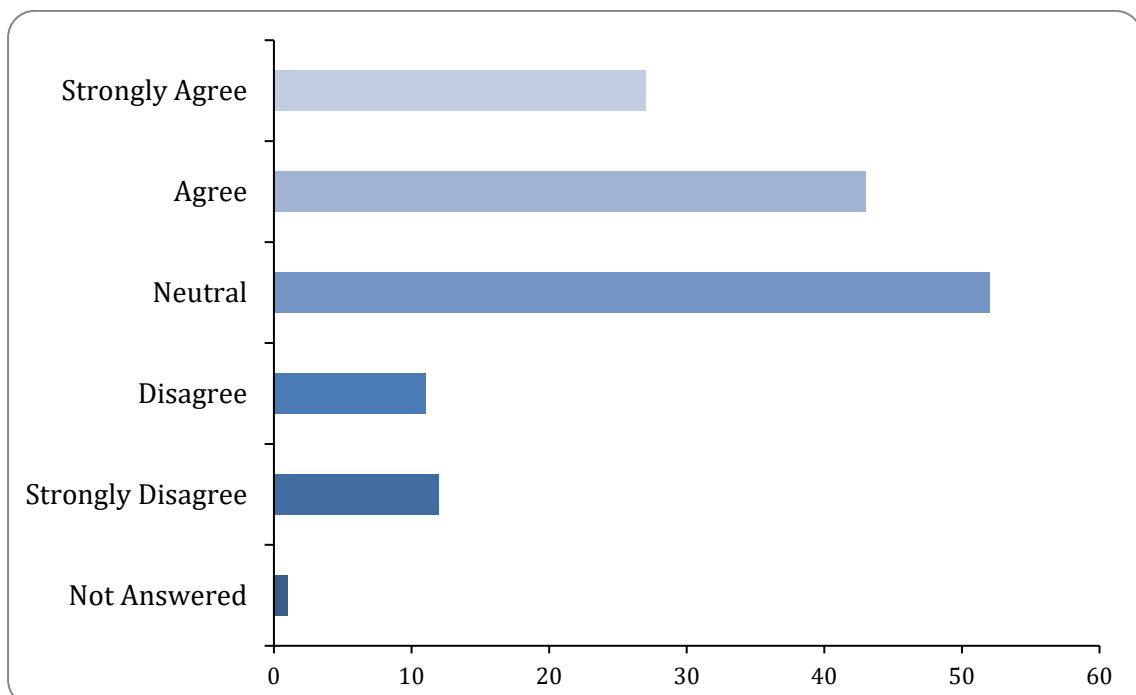
There were 146 responses to this part of the question.



Option	Total	Percent
<b>Strongly Agree</b>	48	32.88%
<b>Agree</b>	30	20.55%
<b>Neutral</b>	26	17.81%
<b>Disagree</b>	18	12.33%
<b>Strongly Disagree</b>	24	16.44%
<b>Not Answered</b>	0	0.00%

**Approaches - Use balances and reserves as a one off support for services.**

There were 145 responses to this part of the question.

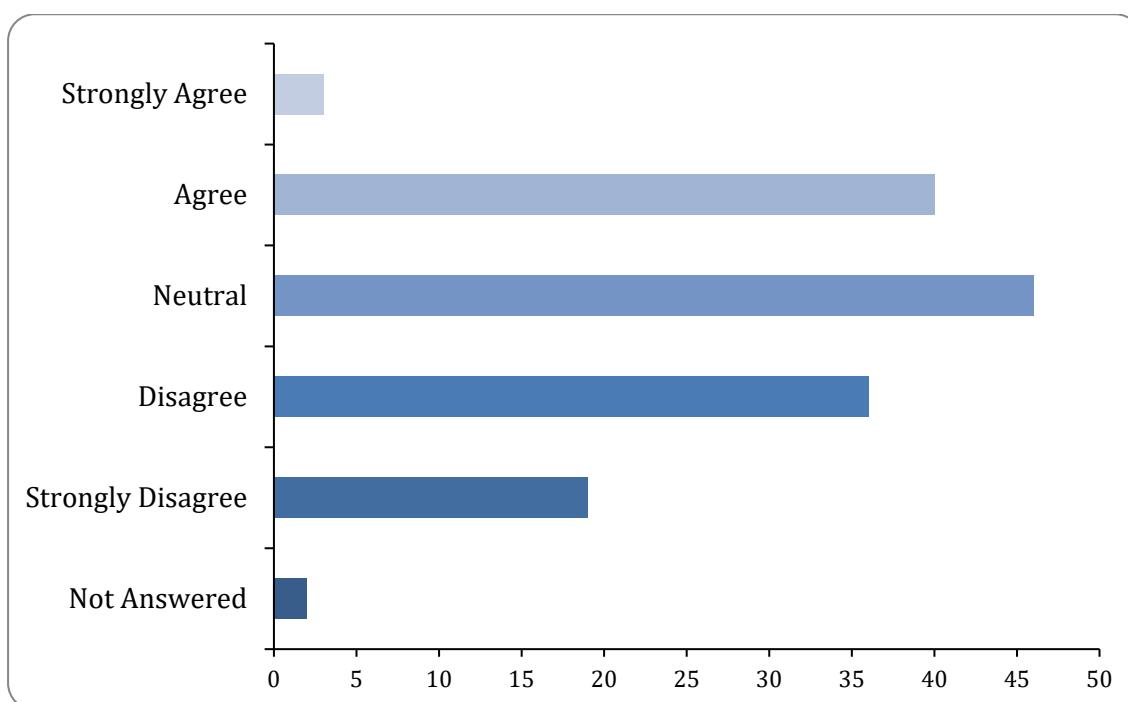




Option	Total	Percent
<b>Strongly Agree</b>	27	18.49%
<b>Agree</b>	43	29.45%
<b>Neutral</b>	52	35.62%
<b>Disagree</b>	11	7.53%
<b>Strongly Disagree</b>	12	8.22%
<b>Not Answered</b>	1	0.68%

**approaches 2 - Maintain all services but offer less**

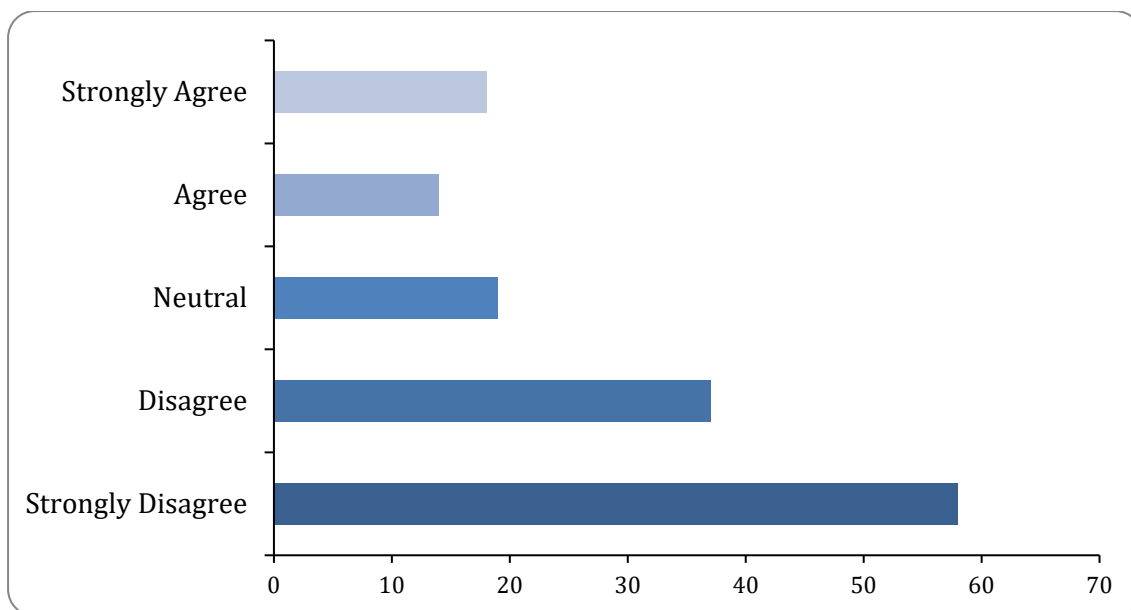
There were 144 responses to this part of the question.



Option	Total	Percent
<b>Strongly Agree</b>	3	2.05%
<b>Agree</b>	40	27.40%
<b>Neutral</b>	46	31.51%
<b>Disagree</b>	36	24.66%
<b>Strongly Disagree</b>	19	13.01%
<b>Not Answered</b>	2	1.37%

**approaches 2 - Freeze Council Tax this year and make cuts in frontline services**

There were 146 responses to this part of the question.



Option	Total	Percent
Strongly Agree	18	12.33%
Agree	14	9.59%
Neutral	19	13.01%
Disagree	37	25.34%
Strongly Disagree	58	39.73%
Not Answered	0	0.00%

**Please enter any additional comments**

There were 55 responses to this part of the question.

**3: Are there any other proposals?**

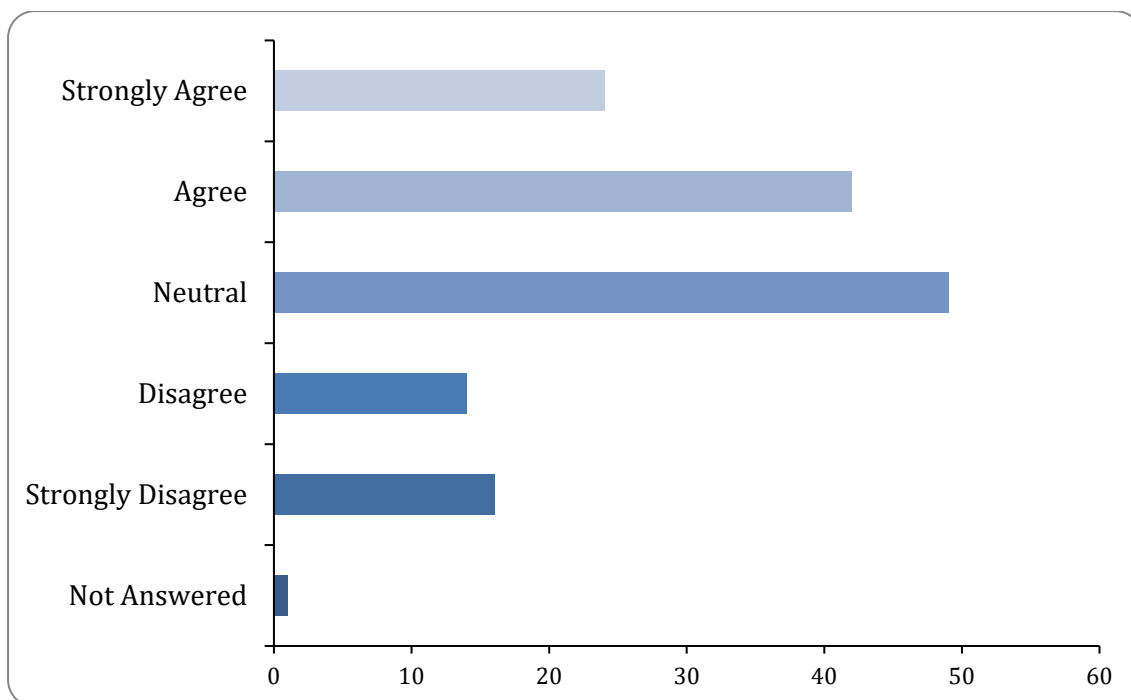
**Please enter your comments**

There were 61 responses to this part of the question.

**4: To what extent do you agree or disagree with the way that we are going to use NCIL?**

**Use of NCIL**

There were 145 responses to this part of the question.

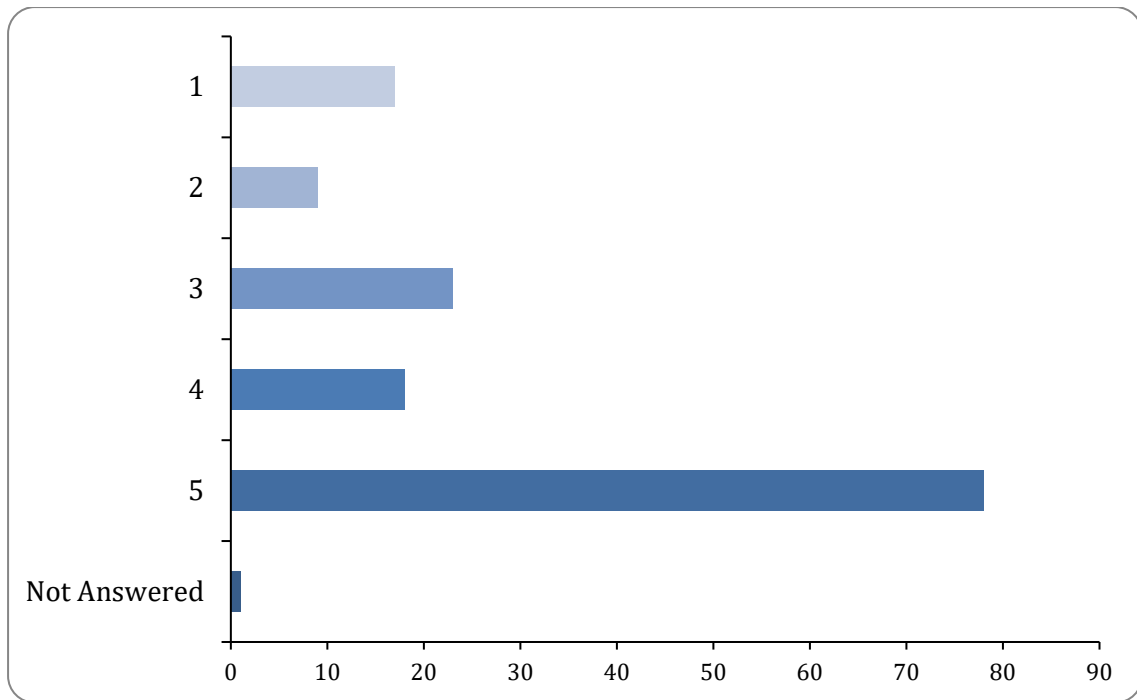


Option	Total	Percent
Strongly Agree	24	16.44%
Agree	42	28.77%
Neutral	49	33.56%
Disagree	14	9.59%
Strongly Disagree	16	10.96%
Not Answered	1	0.68%

**5: On a scale of 1-5 where 1 is low and 5 is high, how would you rank the priority of the following services?**

**Ranking of Priorities - Provision of affordable housing**

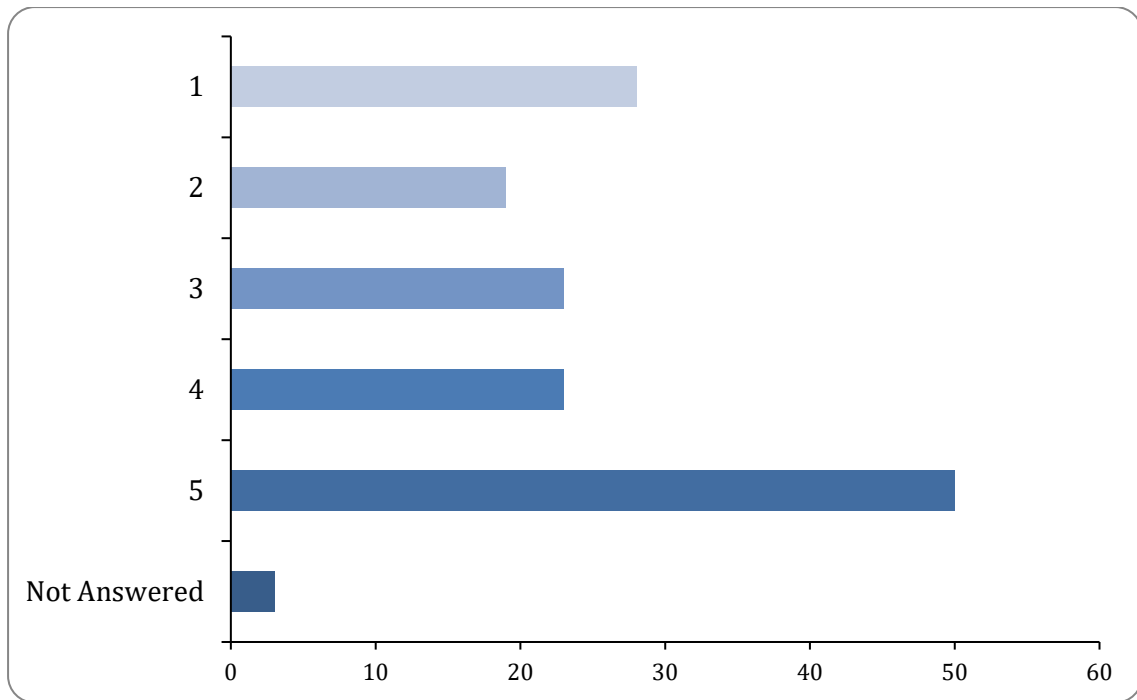
There were 145 responses to this part of the question.



Option	Total	Percent
1	17	11.64%
2	9	6.16%
3	23	15.75%
4	18	12.33%
5	78	53.42%
Not Answered	1	0.68%

### Ranking of Priorities - Tackling Climate Change

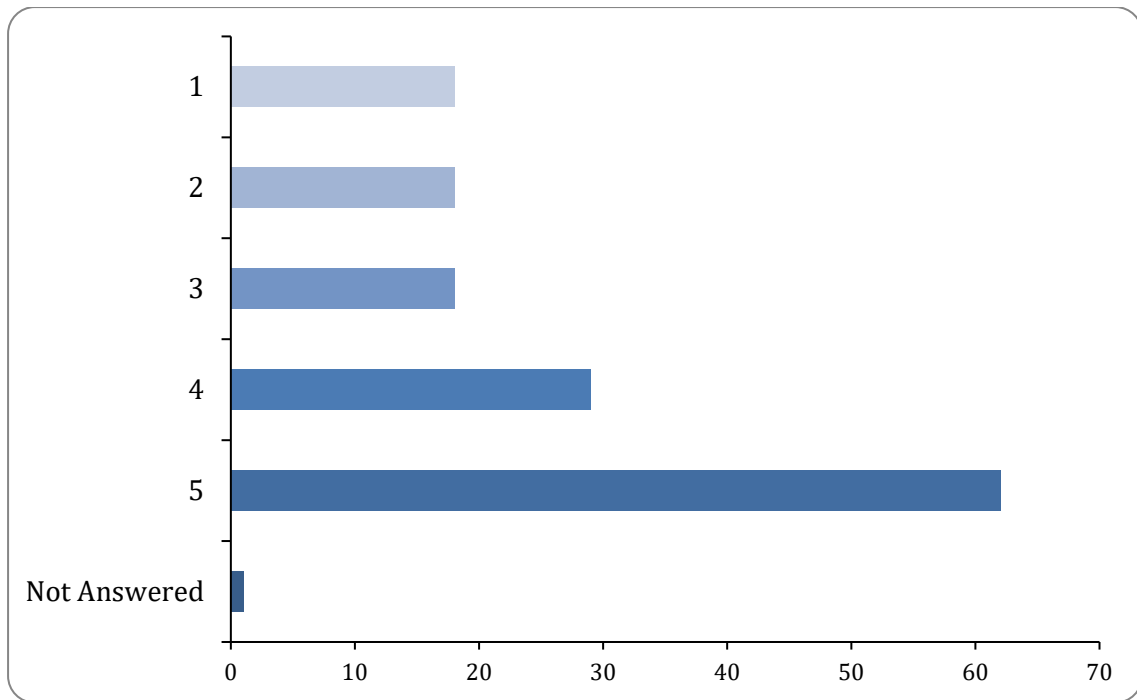
There were 143 responses to this part of the question.



Option	Total	Percent
1	28	19.18%
2	19	13.01%
3	23	15.75%
4	23	15.75%
5	50	34.25%
Not Answered	3	2.05%

### Ranking of Priorities - Preventing homelessness

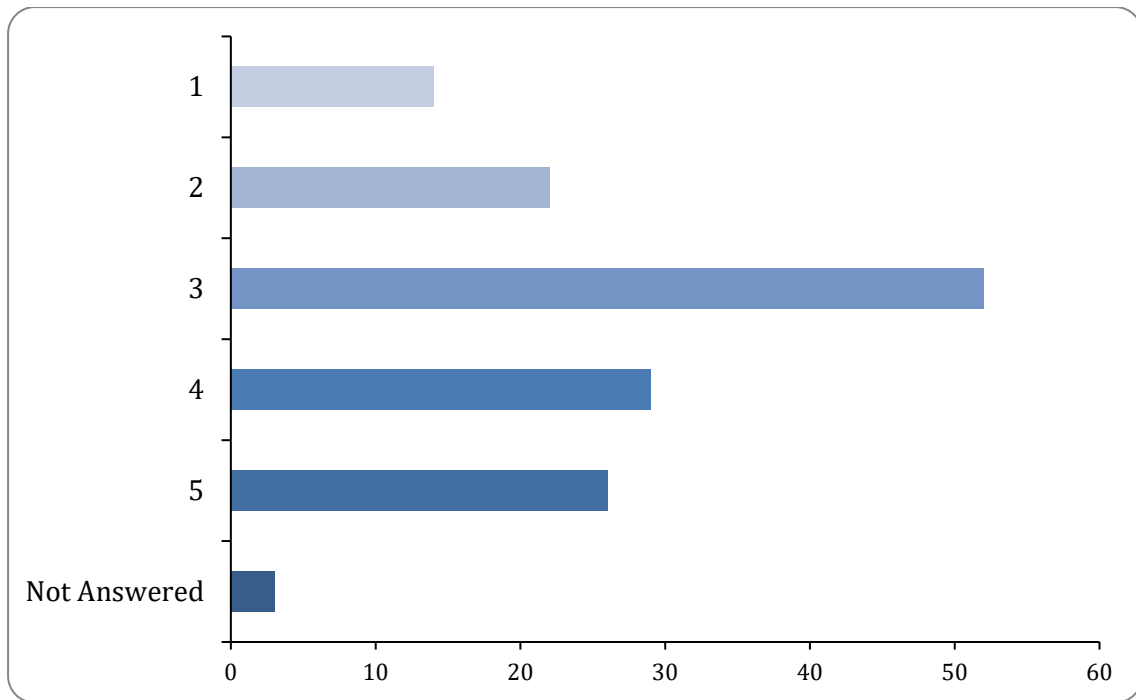
There were 145 responses to this part of the question.



Option	Total	Percent
1	18	12.33%
2	18	12.33%
3	18	12.33%
4	29	19.86%
5	62	42.47%
Not Answered	1	0.68%

### Ranking of Priorities - Providing and supporting community centres

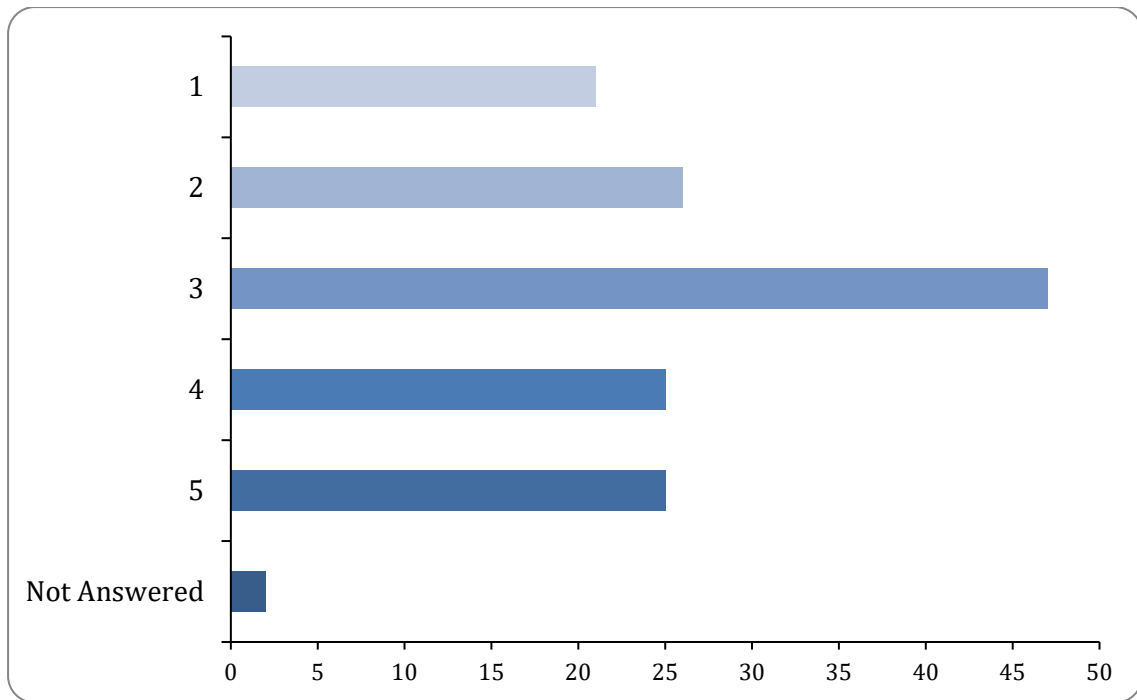
There were 143 responses to this part of the question.



Option	Total	Percent
1	14	9.59%
2	22	15.07%
3	52	35.62%
4	29	19.86%
5	26	17.81%
Not Answered	3	2.05%

**Ranking of Priorities - Encouraging our customers to self-serve, enabling access to more of our services electronically online**

There were 144 responses to this part of the question.

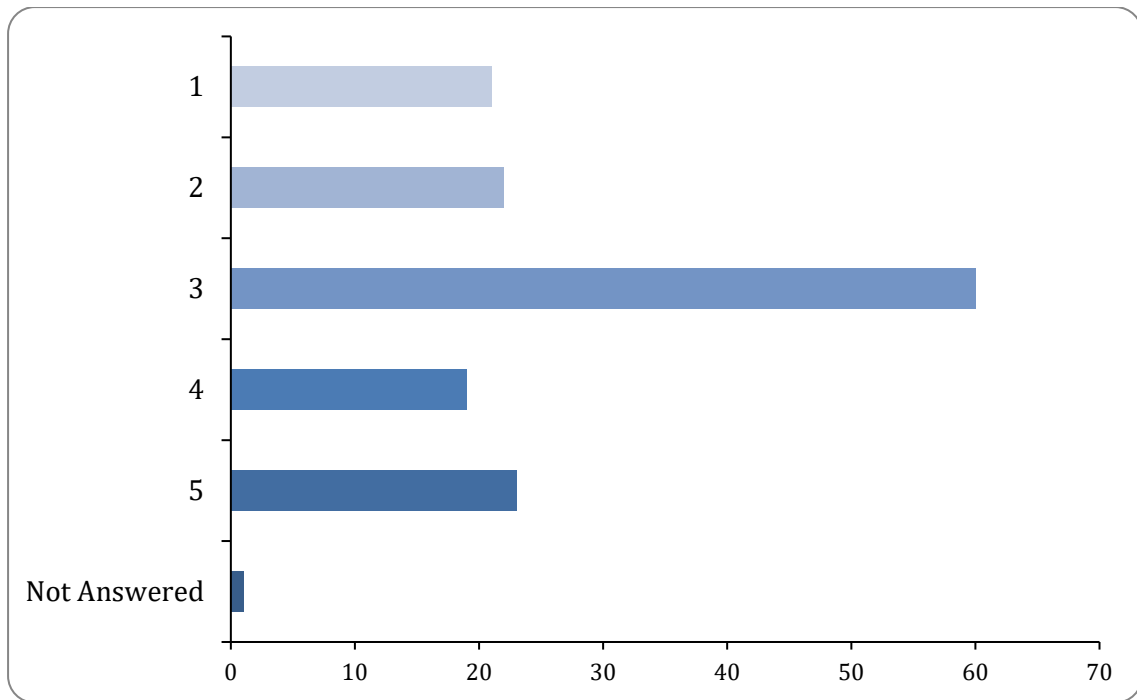


Option	Total	Percent
1	21	14.38%
2	26	17.81%
3	47	32.19%
4	25	17.12%
5	25	17.12%
Not Answered	2	1.37%

### Ranking of Priorities - Enhancing our city centre

There were 145 responses to this part of the question.

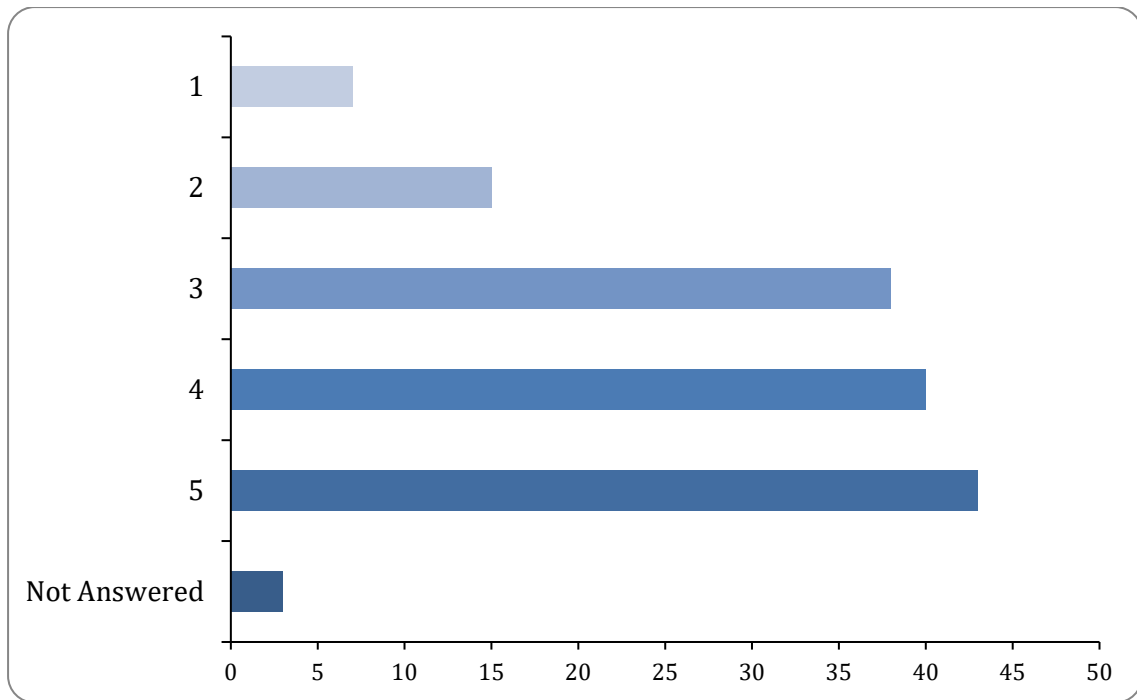




Option	Total	Percent
1	21	14.38%
2	22	15.07%
3	60	41.10%
4	19	13.01%
5	23	15.75%
Not Answered	1	0.68%

**Ranking of Priorities - Keeping our city centre clean and tidy**

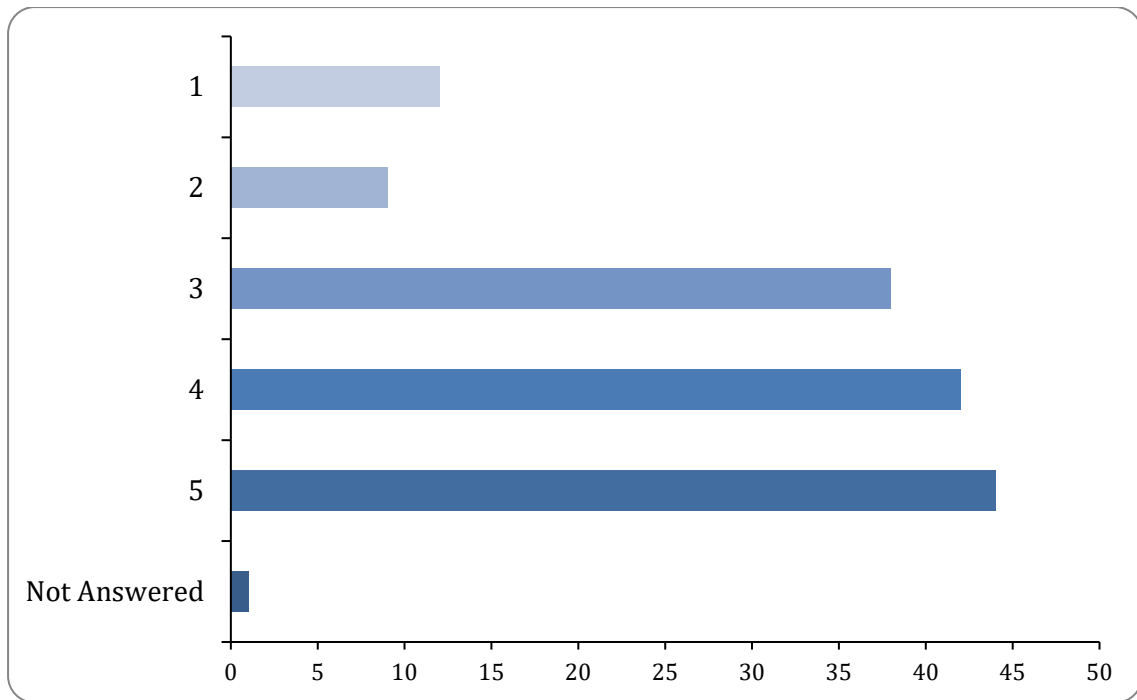
There were 143 responses to this part of the question.



Option	Total	Percent
1	7	4.79%
2	15	10.27%
3	38	26.03%
4	40	27.40%
5	43	29.45%
Not Answered	3	2.05%

### Ranking of Priorities - Maintaining and improving recycling

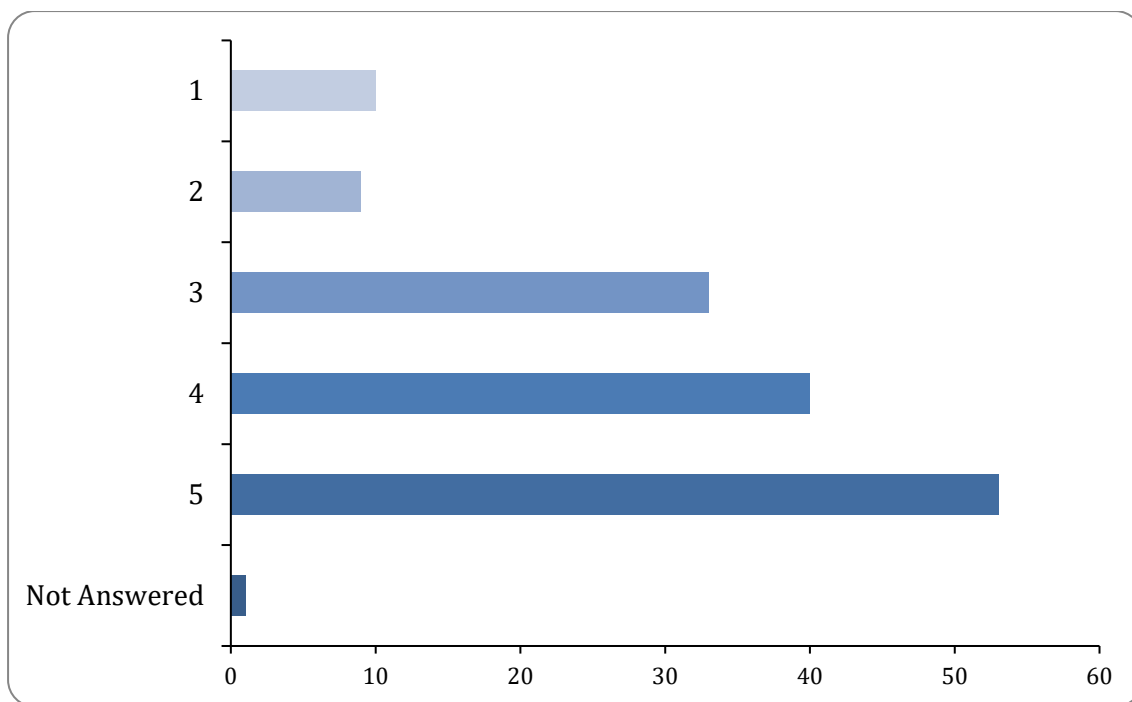
There were 145 responses to this part of the question.



Option	Total	Percent
1	12	8.22%
2	9	6.16%
3	38	26.03%
4	42	28.77%
5	44	30.14%
Not Answered	1	0.68%

### Ranking of Priorities - Maintaining parks and open spaces

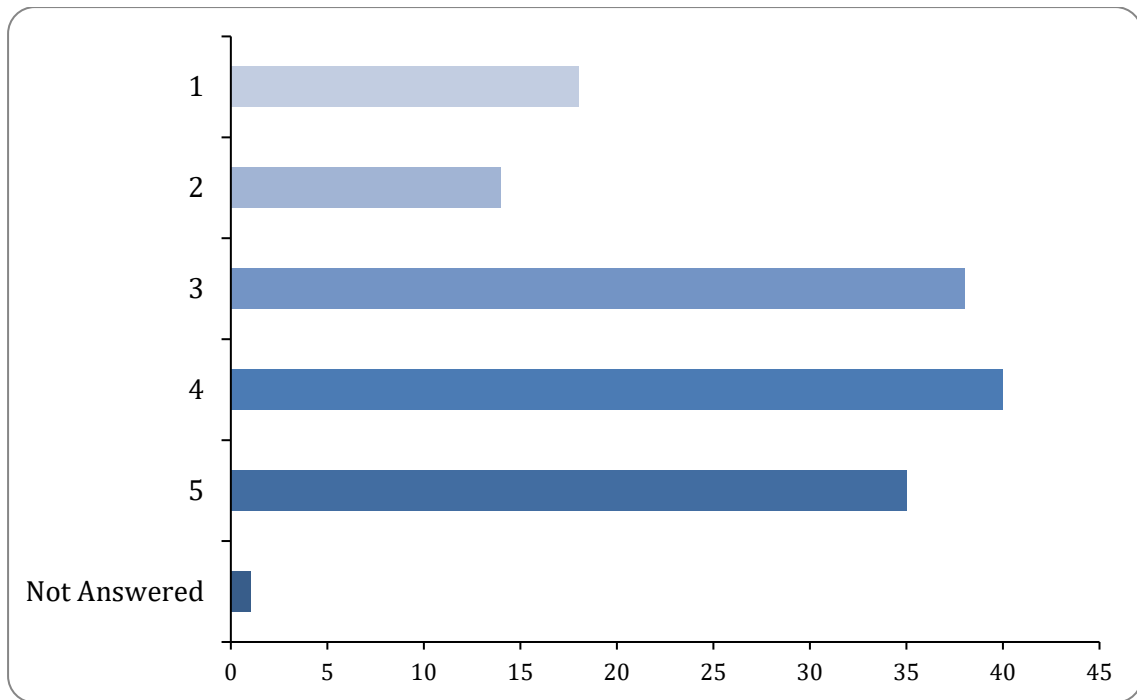
There were 145 responses to this part of the question.



Option	Total	Percent
1	10	6.85%
2	9	6.16%
3	33	22.60%
4	40	27.40%
5	53	36.30%
Not Answered	1	0.68%

**Ranking of Priorities - Providing leisure centres and keeping them affordable**

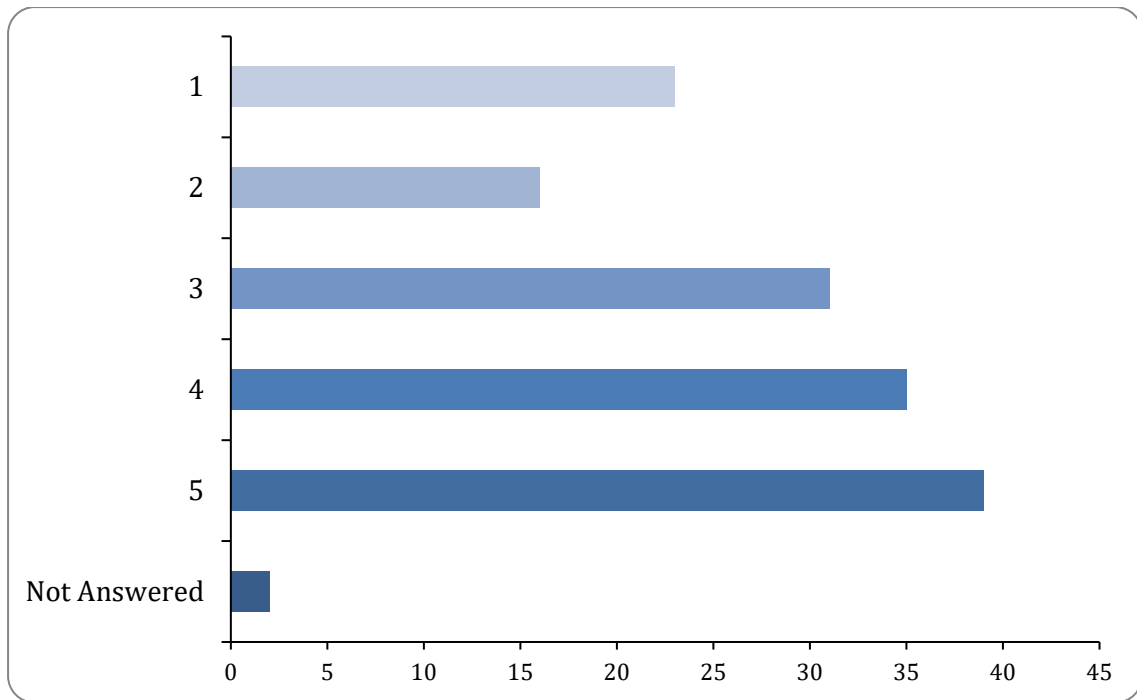
There were 145 responses to this part of the question.



Option	Total	Percent
1	18	12.33%
2	14	9.59%
3	38	26.03%
4	40	27.40%
5	35	23.97%
Not Answered	1	0.68%

### Ranking of Priorities - Providing services for young people

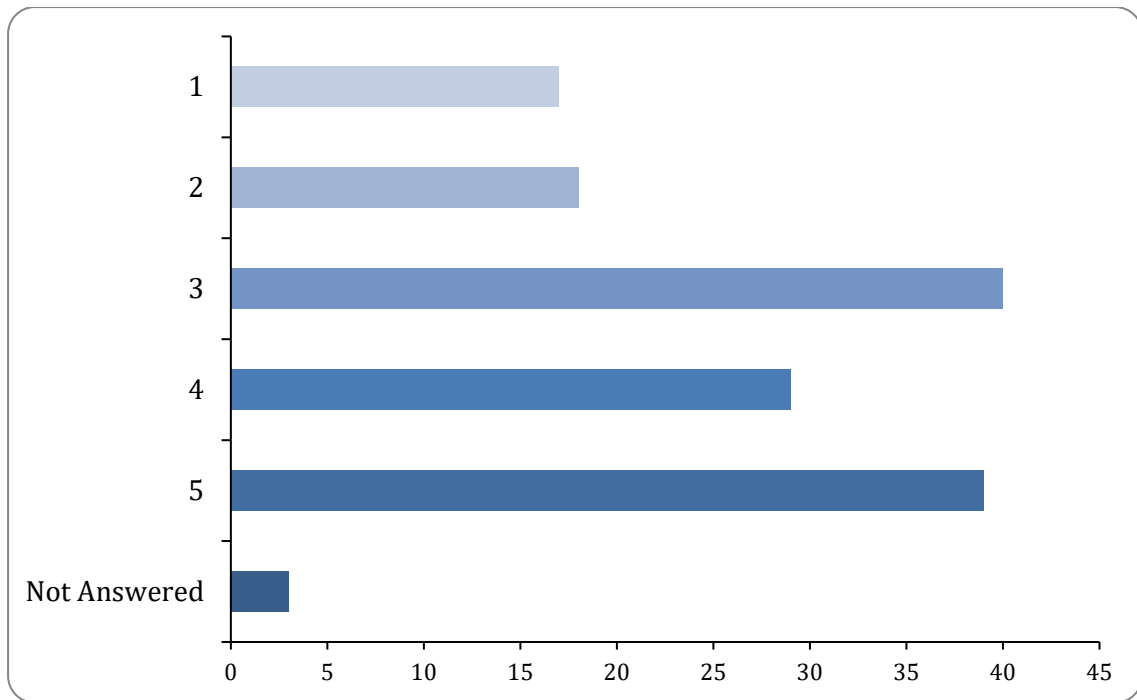
There were 144 responses to this part of the question.



Option	Total	Percent
1	23	15.75%
2	16	10.96%
3	31	21.23%
4	35	23.97%
5	39	26.71%
Not Answered	2	1.37%

**Ranking of Priorities - Helping with council tax for those on low income**

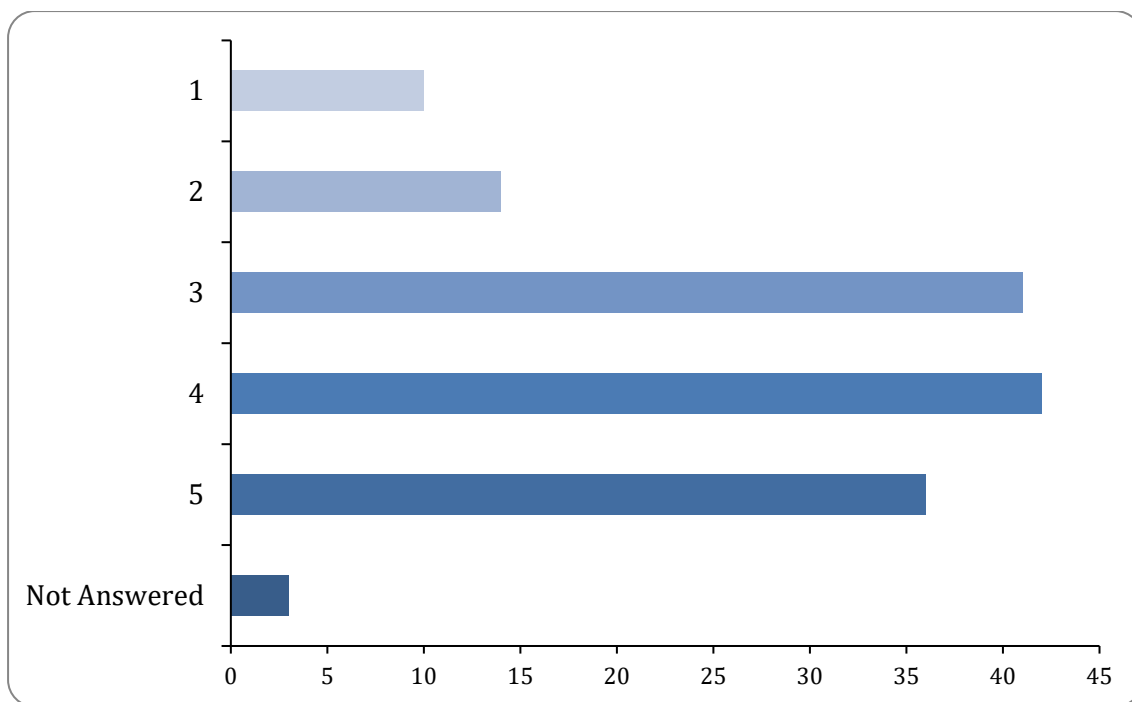
There were 143 responses to this part of the question.



Option	Total	Percent
1	17	11.64%
2	18	12.33%
3	40	27.40%
4	29	19.86%
5	39	26.71%
Not Answered	3	2.05%

**Ranking of Priorities - Supporting community safety**

There were 143 responses to this part of the question.

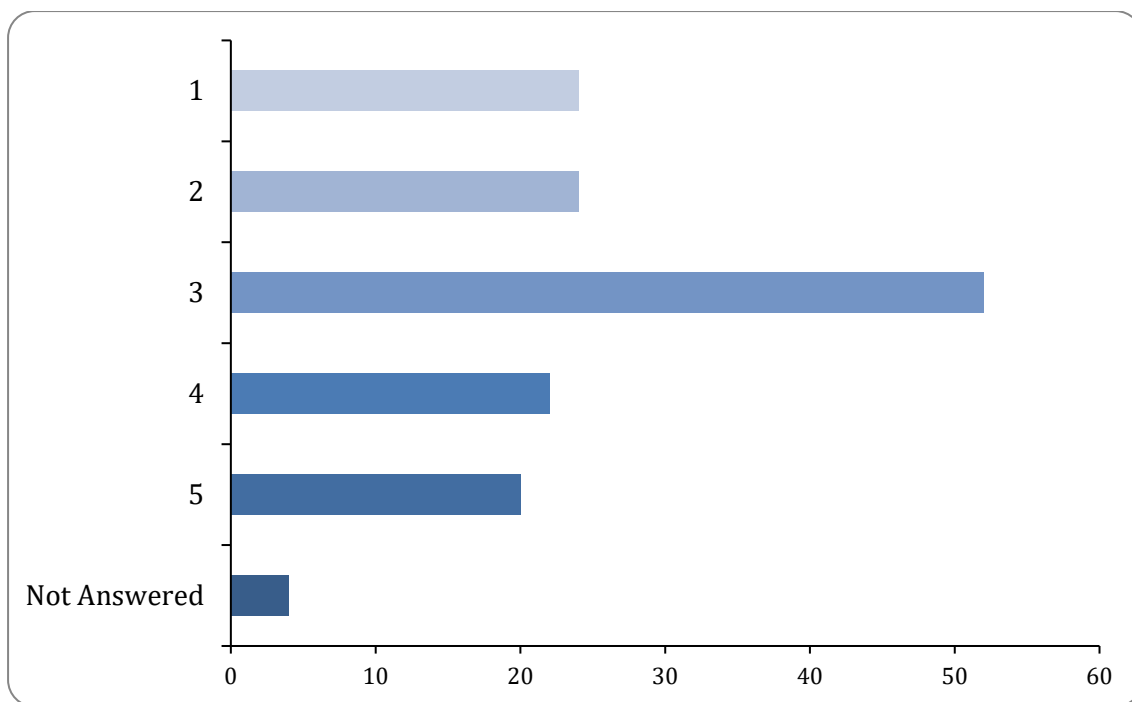


Option	Total	Percent
1	10	6.85%
2	14	9.59%
3	41	28.08%
4	42	28.77%
5	36	24.66%
Not Answered	3	2.05%

**Ranking of Priorities - Providing grants to voluntary and community groups**

There were 142 responses to this part of the question.





Option	Total	Percent
1	24	16.44%
2	24	16.44%
3	52	35.62%
4	22	15.07%
5	20	13.70%
Not Answered	4	2.74%

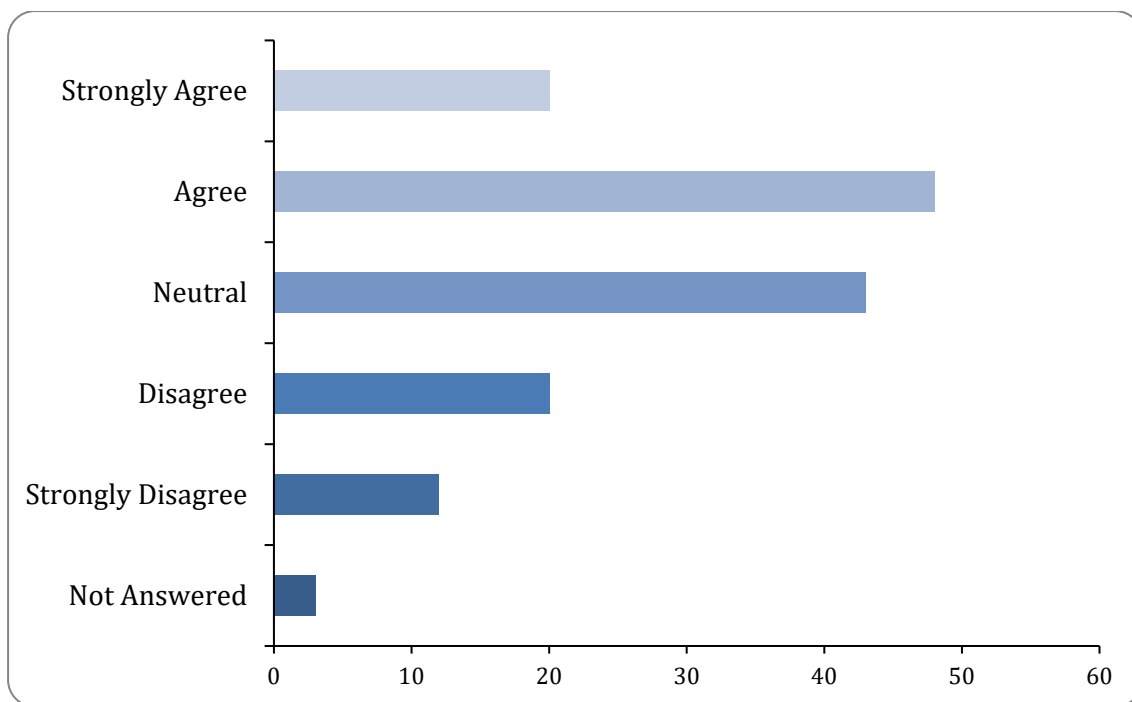
**Please enter any additional comments here**

There were 34 responses to this part of the question.

**6: To what extent you agree or disagree with these schemes?**

**Significant Schemes - Covered market masterplan £7.2 million for to drive continued income.**

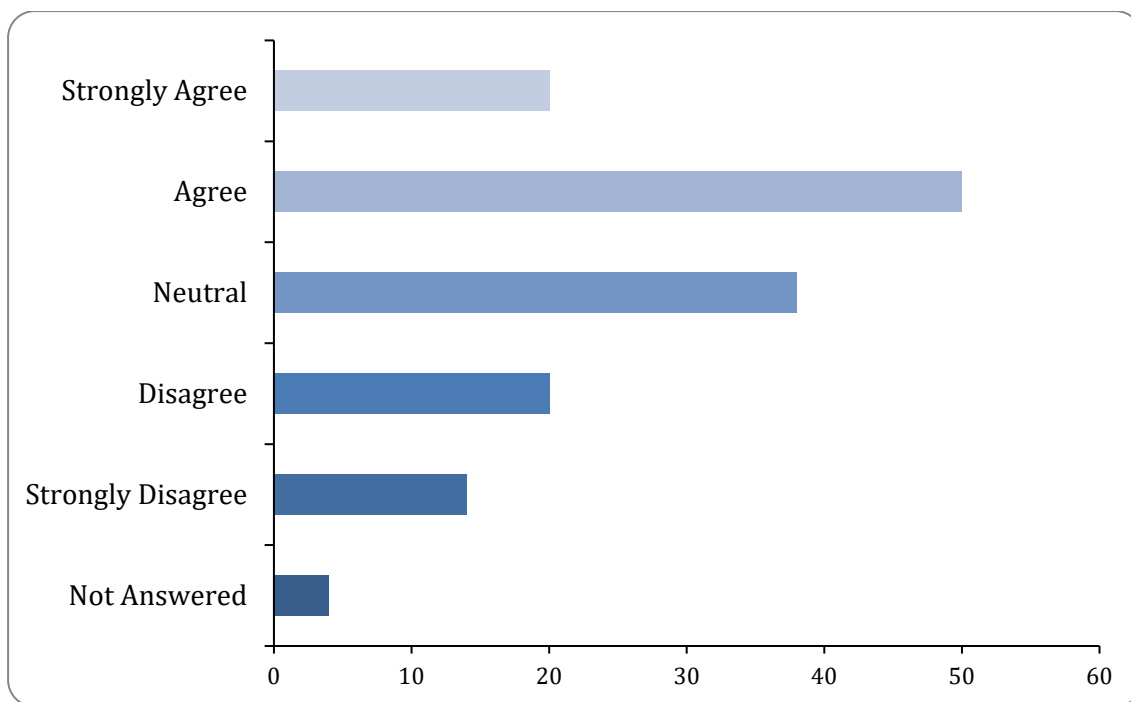
There were 143 responses to this part of the question.



Option	Total	Percent
Strongly Agree	20	13.70%
Agree	48	32.88%
Neutral	43	29.45%
Disagree	20	13.70%
Strongly Disagree	12	8.22%
Not Answered	3	2.05%

**Significant Schemes - Refurbishment and new build of Community Centre at East Oxford £4.3 million**

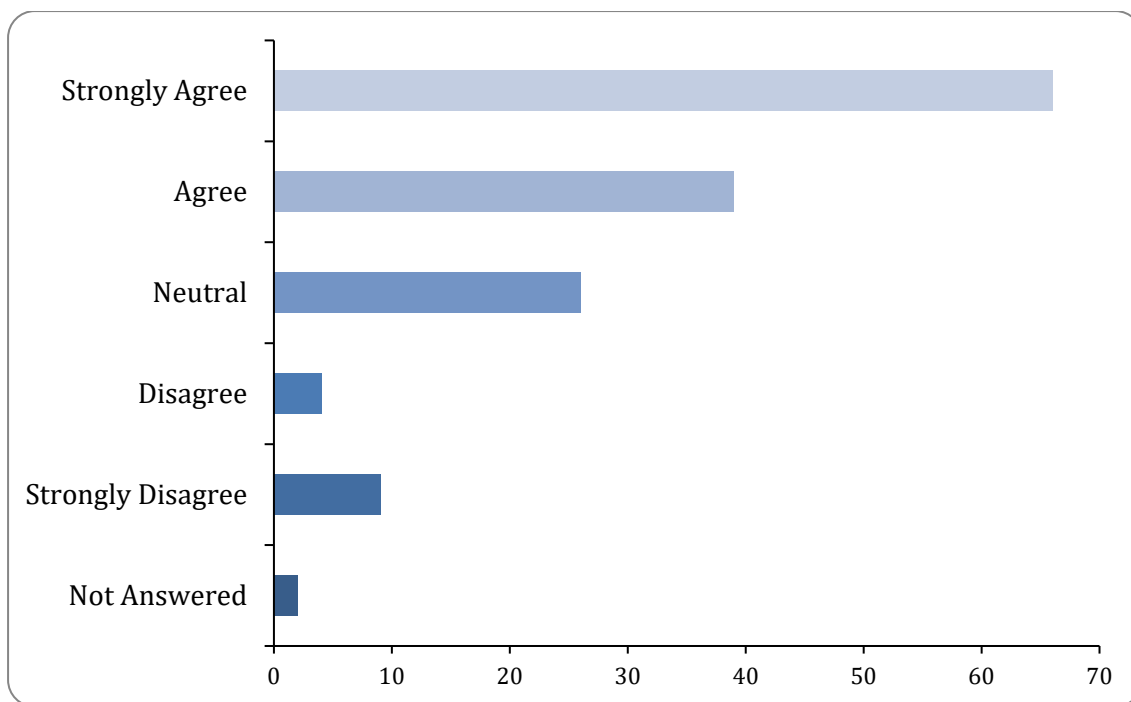
There were 142 responses to this part of the question.



Option	Total	Percent
Strongly Agree	20	13.70%
Agree	50	34.25%
Neutral	38	26.03%
Disagree	20	13.70%
Strongly Disagree	14	9.59%
Not Answered	4	2.74%

**Significant Schemes - New social housing- £352 million – which will deliver a return in the future**

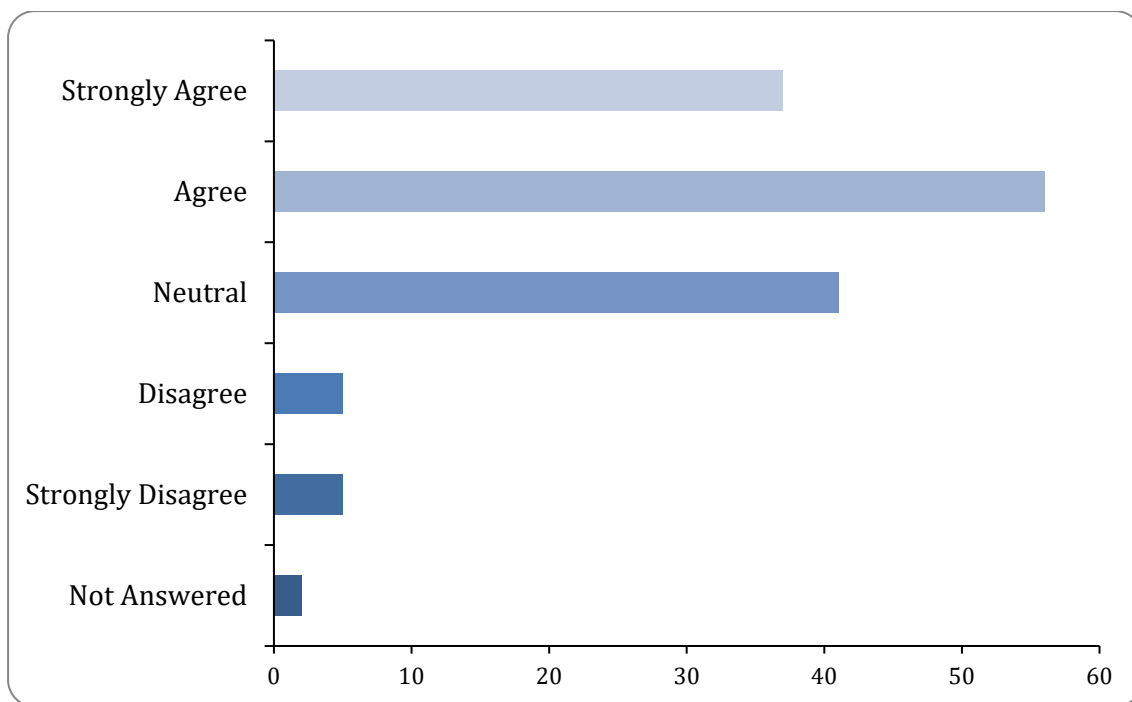
There were 144 responses to this part of the question.



Option	Total	Percent
Strongly Agree	66	45.21%
Agree	39	26.71%
Neutral	26	17.81%
Disagree	4	2.74%
Strongly Disagree	9	6.16%
Not Answered	2	1.37%

**Significant Schemes - Council dwelling internal and external capital investment , funded out of tenants' rents £40 million**

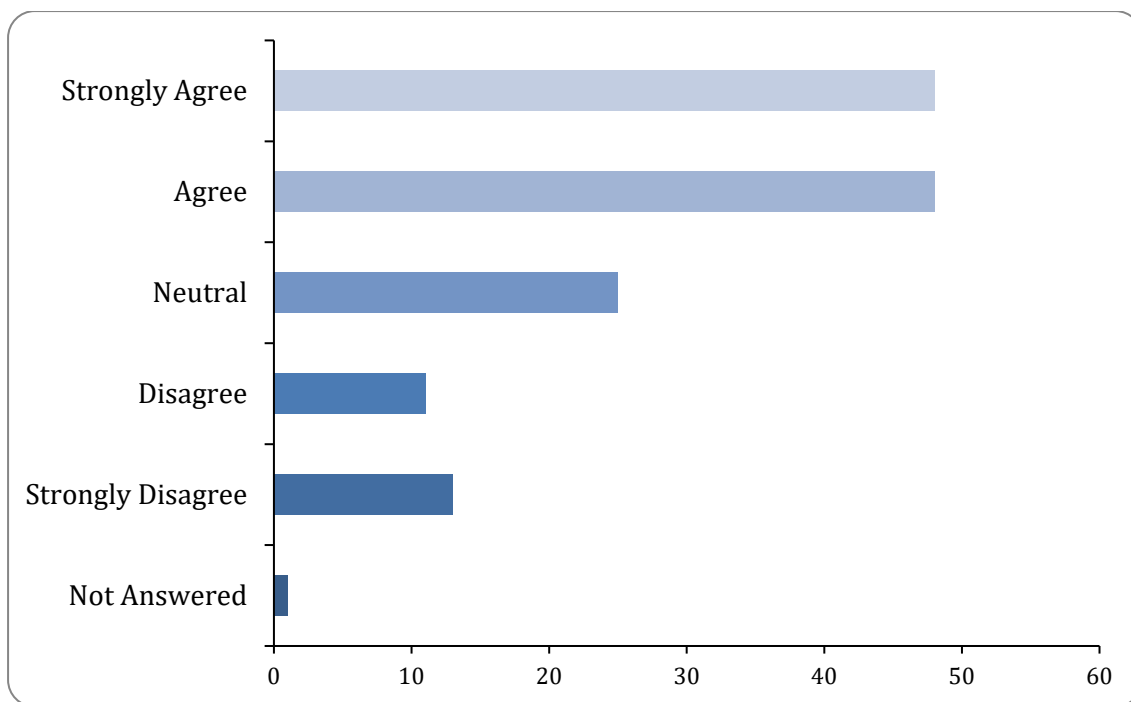
There were 144 responses to this part of the question.



Option	Total	Percent
Strongly Agree	37	25.34%
Agree	56	38.36%
Neutral	41	28.08%
Disagree	5	3.42%
Strongly Disagree	5	3.42%
Not Answered	2	1.37%

**Significant Schemes - Energy Efficiency initiatives and Climate Change improvement, funded out of tenants' rents £33 million**

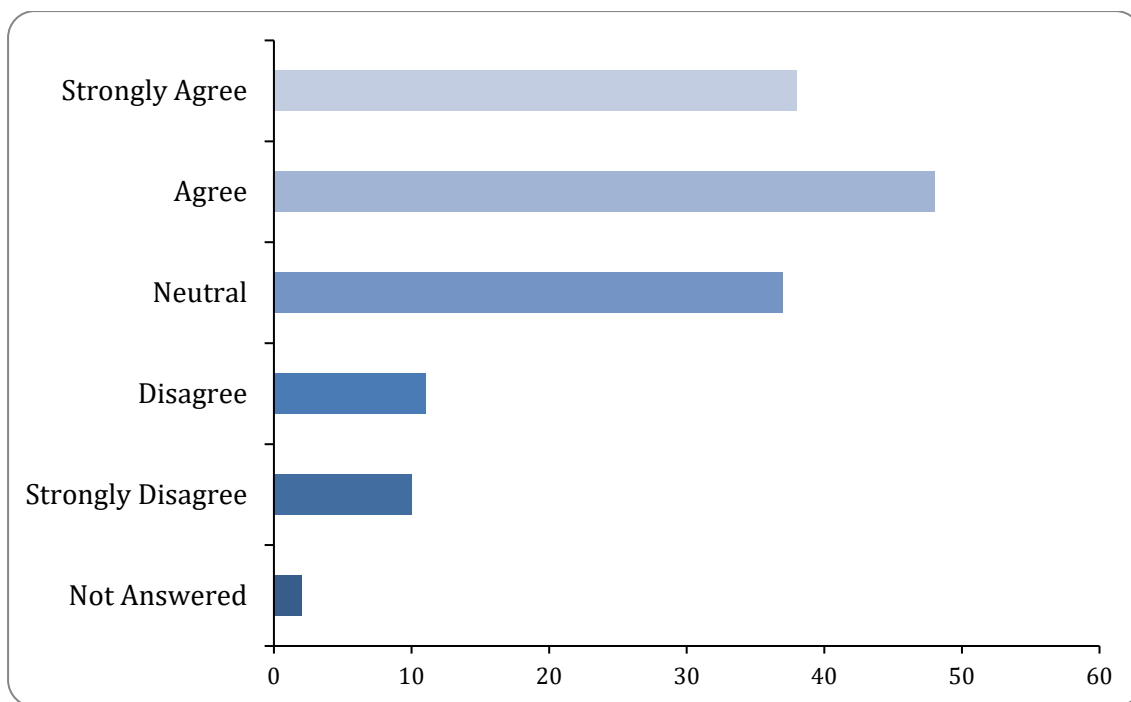
There were 145 responses to this part of the question.



Option	Total	Percent
Strongly Agree	48	32.88%
Agree	48	32.88%
Neutral	25	17.12%
Disagree	11	7.53%
Strongly Disagree	13	8.90%
Not Answered	1	0.68%

**Significant Schemes - Blackbird leys Regeneration - for the development of affordable and market housing, community centre, replacement shops and associated infrastructure - £14 million contribution**

There were 144 responses to this part of the question.



Option	Total	Percent
Strongly Agree	38	26.03%
Agree	48	32.88%
Neutral	37	25.34%
Disagree	11	7.53%
Strongly Disagree	10	6.85%
Not Answered	2	1.37%

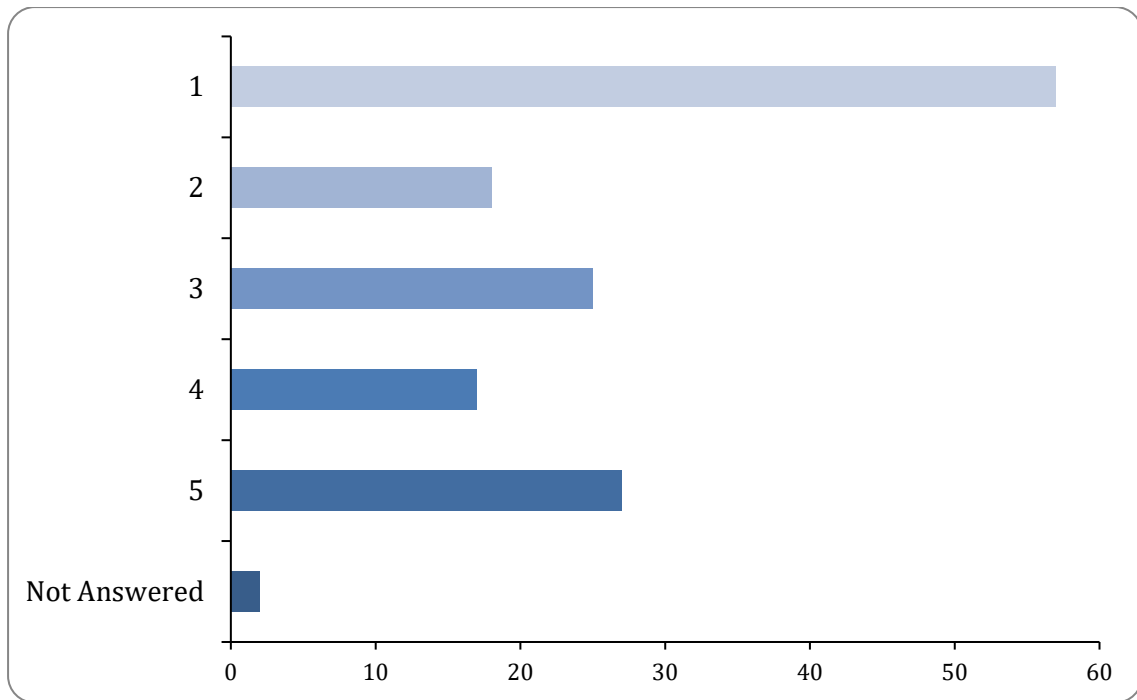
**Please enter any additional comments here**

There were 23 responses to this part of the question.

**7: In what order should the council prioritise the following**

**Priorities for Council Housing - Building and acquiring new council homes**

There were 144 responses to this part of the question.

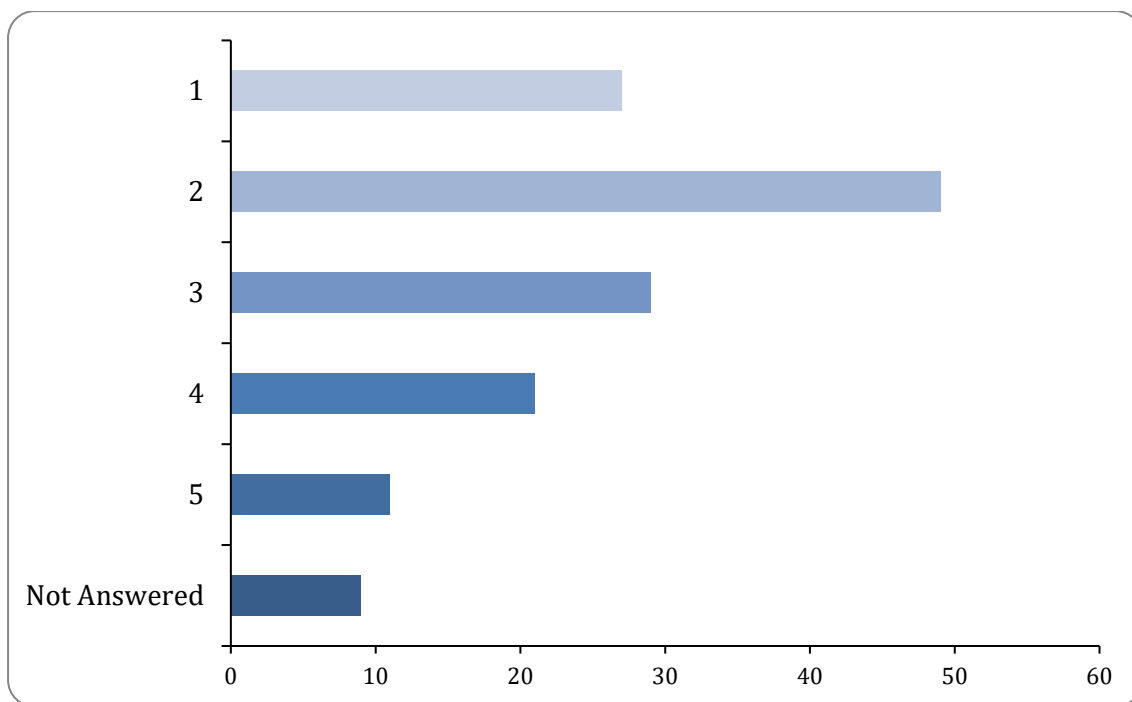


Option	Total	Percent
1	57	39.04%
2	18	12.33%
3	25	17.12%
4	17	11.64%
5	27	18.49%
Not Answered	2	1.37%

**Priorities for Council Housing - Maintaining the quality of existing council homes**

There were 137 responses to this part of the question.

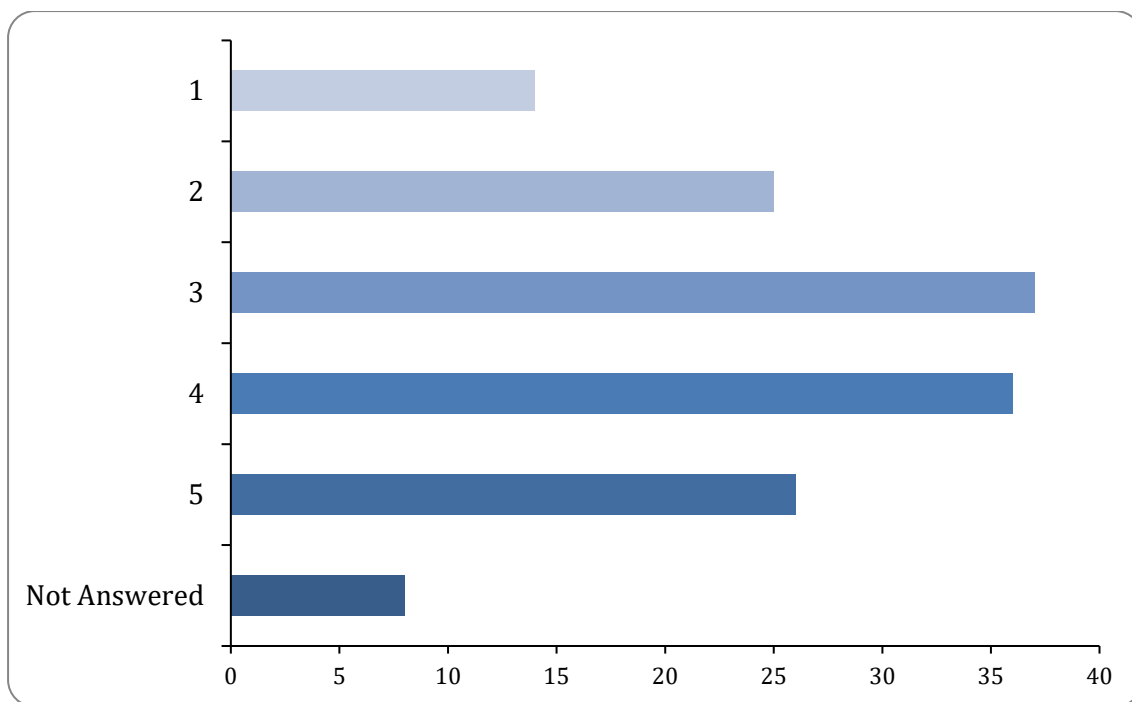




Option	Total	Percent
1	27	18.49%
2	49	33.56%
3	29	19.86%
4	21	14.38%
5	11	7.53%
Not Answered	9	6.16%

**Priorities for Council Housing - Investing to improve the look and feel of our council estates**

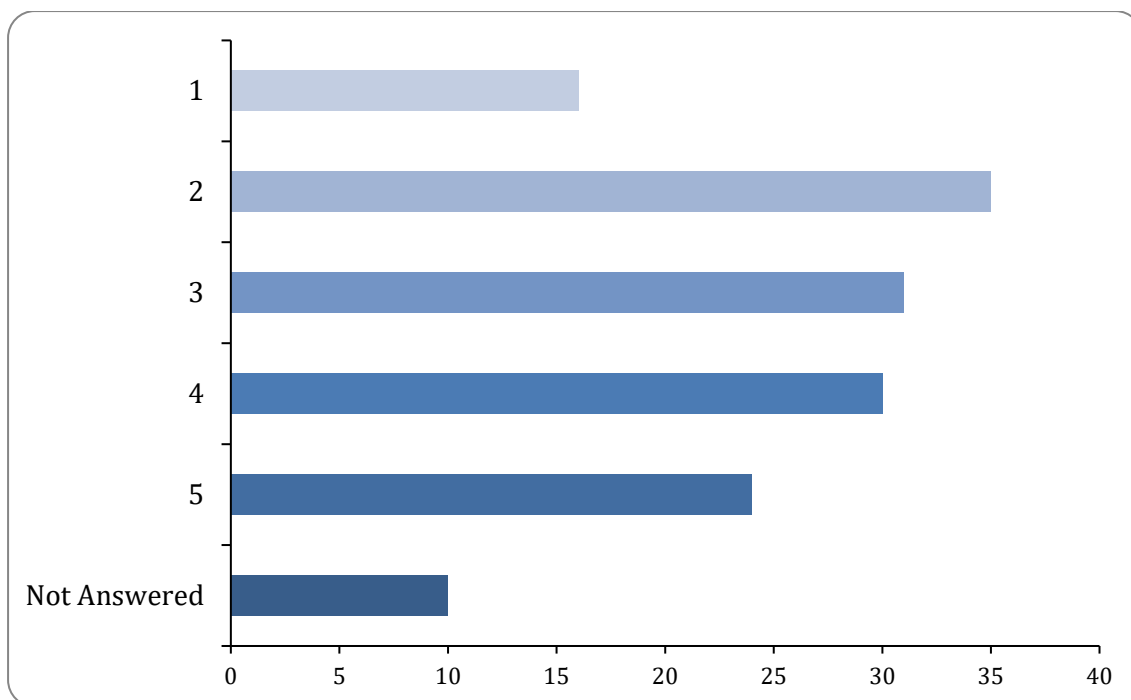
There were 138 responses to this part of the question.



Option	Total	Percent
1	14	9.59%
2	25	17.12%
3	37	25.34%
4	36	24.66%
5	26	17.81%
Not Answered	8	5.48%

**Priorities for Council Housing - Improving energy efficiency of existing council homes and progressing to zero carbon**

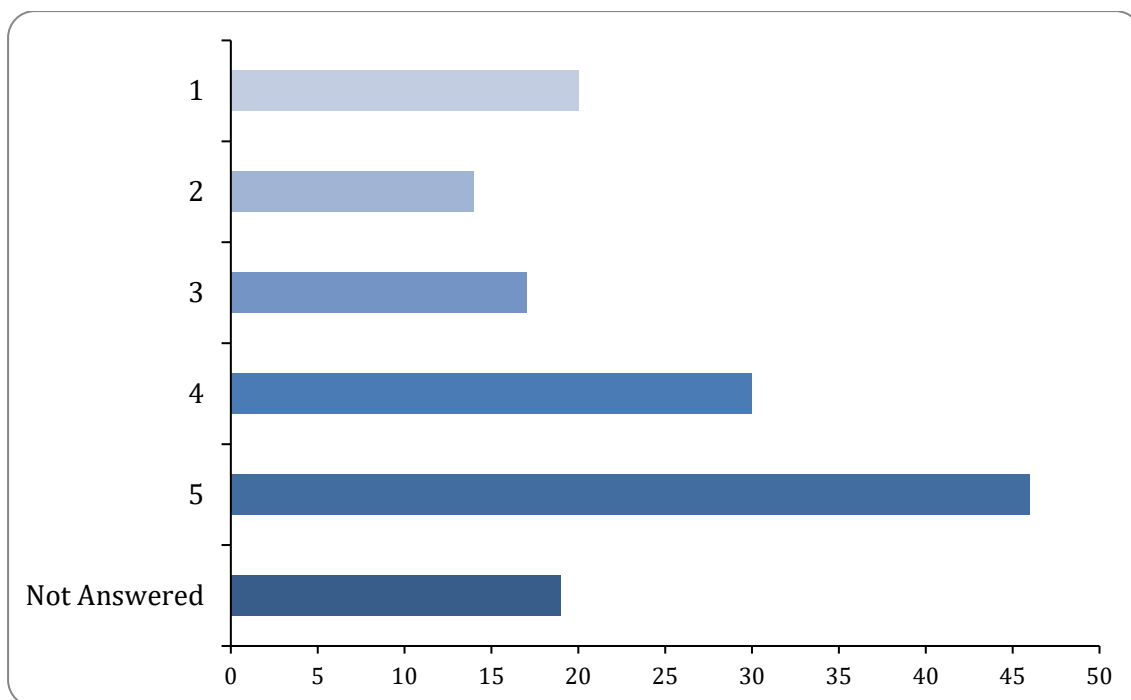
There were 136 responses to this part of the question.



Option	Total	Percent
1	16	10.96%
2	35	23.97%
3	31	21.23%
4	30	20.55%
5	24	16.44%
Not Answered	10	6.85%

**Priorities for Council Housing - Targeted estate regeneration e.g. Blackbird Leys and Barton**

There were 127 responses to this part of the question.



Option	Total	Percent
1	20	13.70%
2	14	9.59%
3	17	11.64%
4	30	20.55%
5	46	31.51%
Not Answered	19	13.01%

**Please enter any additional comments here**

There were 25 responses to this part of the question.

**8: Do you have any other comments?**

**Please enter your comments**

There were 33 responses to this part of the question.

**9: What is your postcode?**

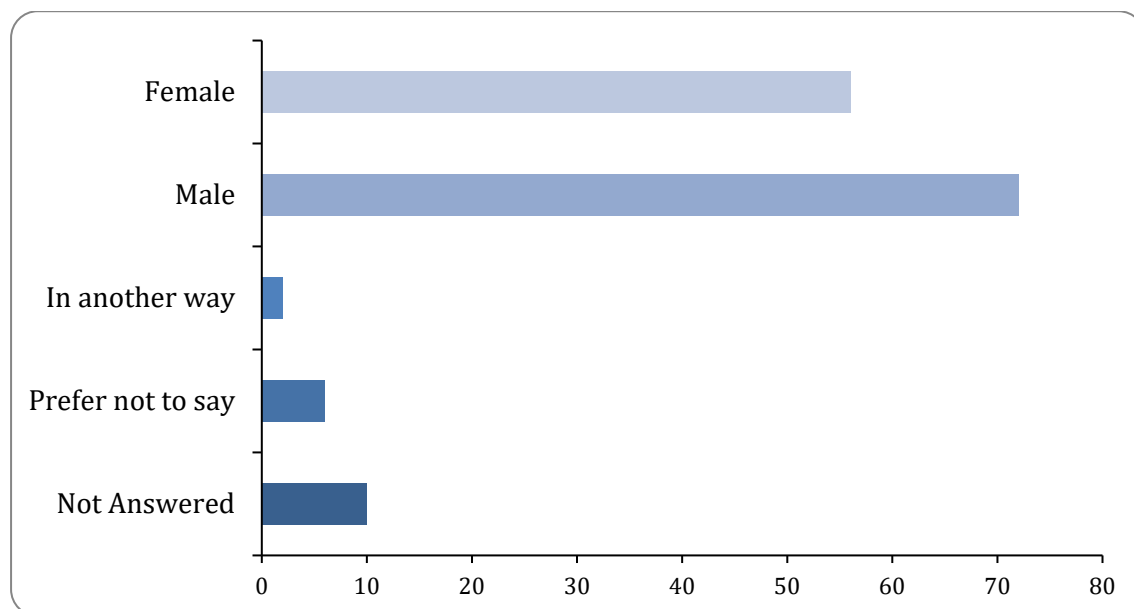
**Postcode**

There were 127 responses to this part of the question.

### 10: Which of the following best describes how you think of yourself?

#### Sex

There were 136 responses to this part of the question.

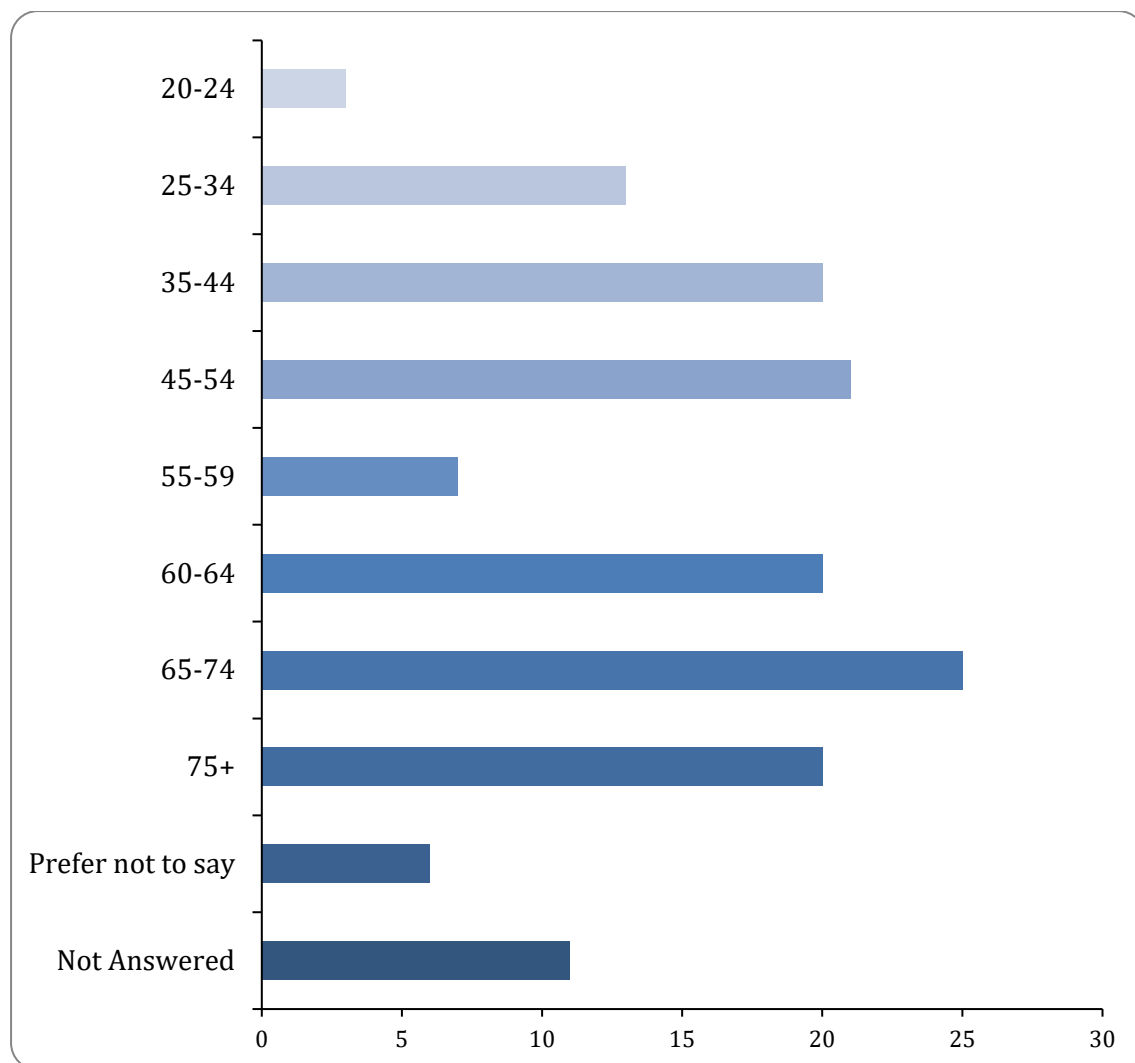


Option	Total	Percent
Female	56	38.36%
Male	72	49.32%
In another way	2	1.37%
Prefer not to say	6	4.11%
Not Answered	10	6.85%

### 11: Which age bracket do you fall into?

#### Age

There were 135 responses to this part of the question.

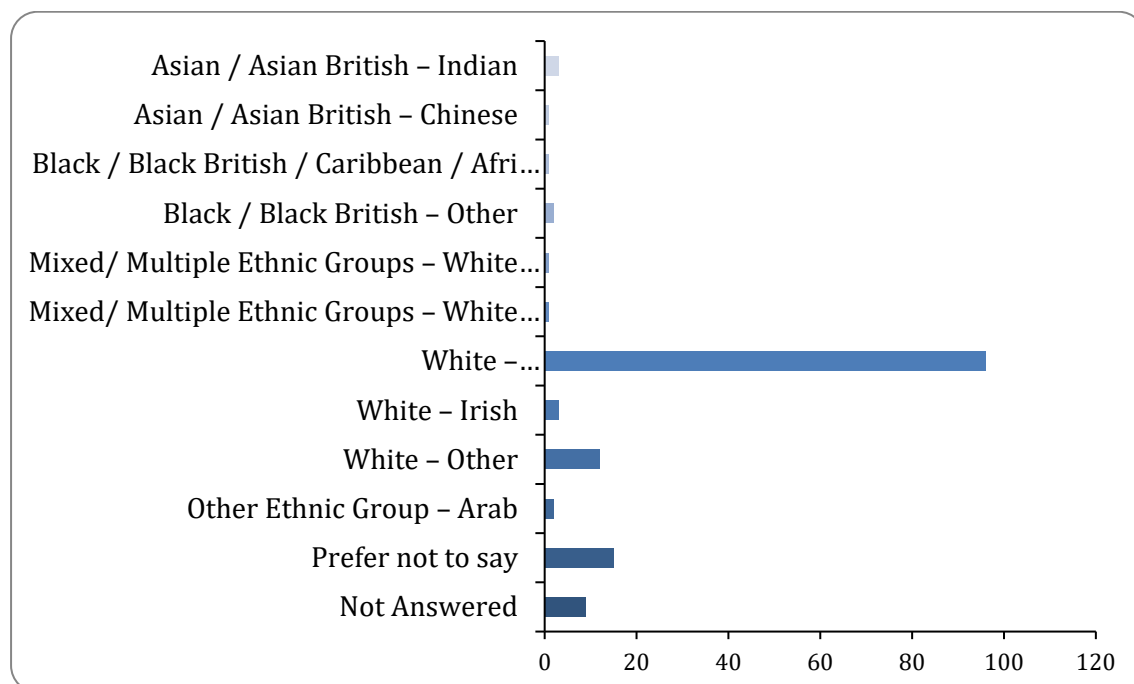


Option	Total	Percent
Under 16	0	0.00%
16-19	0	0.00%
20-24	3	2.05%
25-34	13	8.90%
35-44	20	13.70%
45-54	21	14.38%
55-59	7	4.79%
60-64	20	13.70%
65-74	25	17.12%
75+	20	13.70%
Prefer not to say	6	4.11%
Not Answered	11	7.53%

## 12: Which of the following best describes your ethnicity?

### Ethnicity

There were 137 responses to this part of the question.



Option	Total	Percent
<b>Asian / Asian British – Indian</b>	3	2.05%
<b>Asian / Asian British – Pakistani</b>	0	0.00%
<b>Asian / Asian British – Bangladeshi</b>	0	0.00%
<b>Asian / Asian British – Chinese</b>	1	0.68%
<b>Asian / Asian British – Other</b>	0	0.00%
<b>Black / Black British / Caribbean / African – Caribbean</b>	0	0.00%
<b>Black / Black British / Caribbean / African – African</b>	1	0.68%
<b>Black / Black British – Other</b>	2	1.37%
<b>Mixed/ Multiple Ethnic Groups – White and Black Caribbean</b>	1	0.68%
<b>Mixed/ Multiple Ethnic Groups – White and Black African</b>	0	0.00%
<b>Mixed/ Multiple Ethnic Groups – White and Asian</b>	1	0.68%
<b>Mixed/ Multiple Ethnic Groups – Other</b>	0	0.00%
<b>White – English/Welsh/Scottish/Northern Irish/British</b>	96	65.75%
<b>White – Irish</b>	3	2.05%
<b>White – Gypsy or Irish Traveller</b>	0	0.00%
<b>White – Roma</b>	0	0.00%
<b>White – Other</b>	12	8.22%
<b>Other Ethnic Group – Arab</b>	2	1.37%

<b>Other Ethnic Group – Any other ethnic group</b>	0	0.00%
<b>Don't know</b>	0	0.00%
<b>Prefer not to say</b>	15	10.27%
<b>Not Answered</b>	9	6.16%